

SERVICE LOCATION: WHAT YOU SHOULD KNOW

SARAH COMFORT | AUGUST 2021

CETANZ + NULCA CONFERENCE



WHY IS SERVICE LOCATION IMPORTANT

Health & Safety

A strike can permanently injure or even kill people



Cost

Strikes can result in huge costs for both repairs and loss of productivity



Liability

Companies should follow best practices to avoid being liable for strikes



Reputation

A strike can result in loss of business and custom in the long run



TYPES OF SERVICES FOR DIFFERENT SITES

Greenfield Paddocks

Less likely to have congested services



Residential

Usually expect a variety of services to be entering property



Industrial

Large number of services expected – often not shown on plans



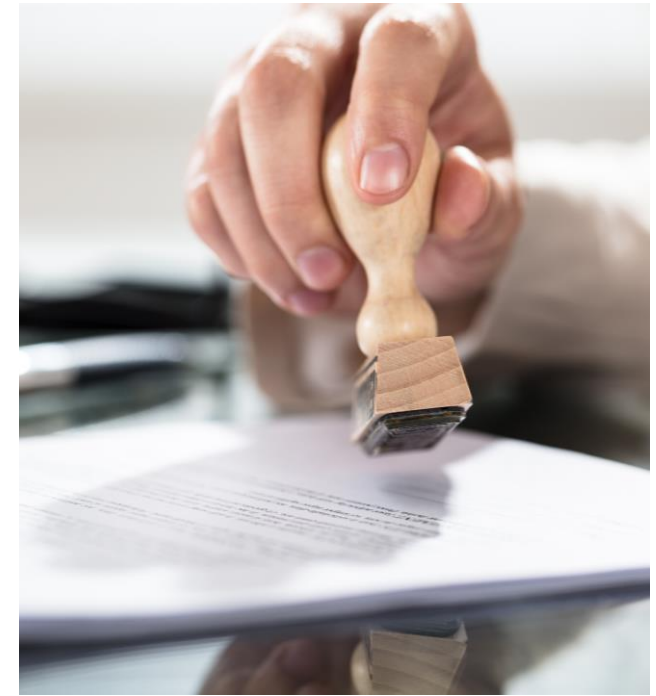
Road Corridor

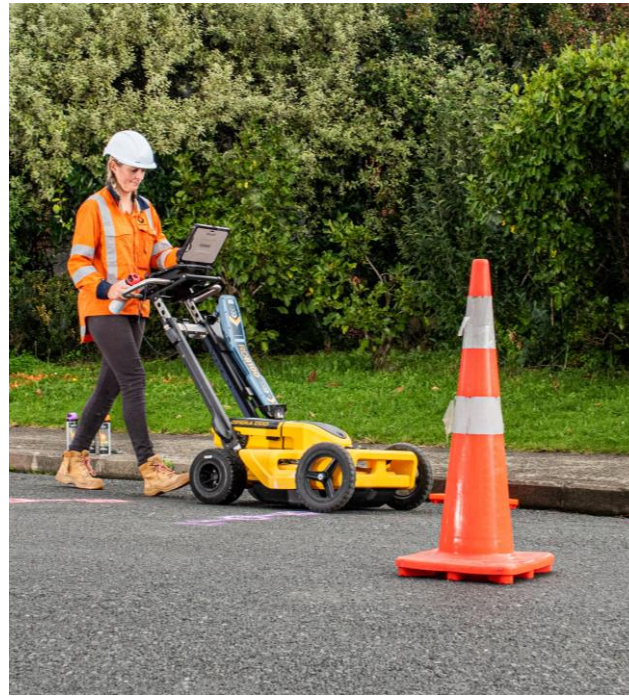
Expect a number of services crossing or parallel in the footpath



REQUIREMENTS TO CONSIDER

- **H&S Requirements** – Some sites may require additional inductions, sign-on processes or PPE
- **Permits** – To break ground within 2 m of some services, you require a permit
- **Traffic Management** – If working within a road corridor a TMP and traffic control are a MUST





LIMITATIONS

- **Re-bar/Concrete** – Can limit depth penetration of Ground Penetrating Radars (GPR's)
- **Terrain** – Vegetation and gradient of ground can limit access
- **Weather Forecasts** – Ground saturation can influence accuracy of equipment



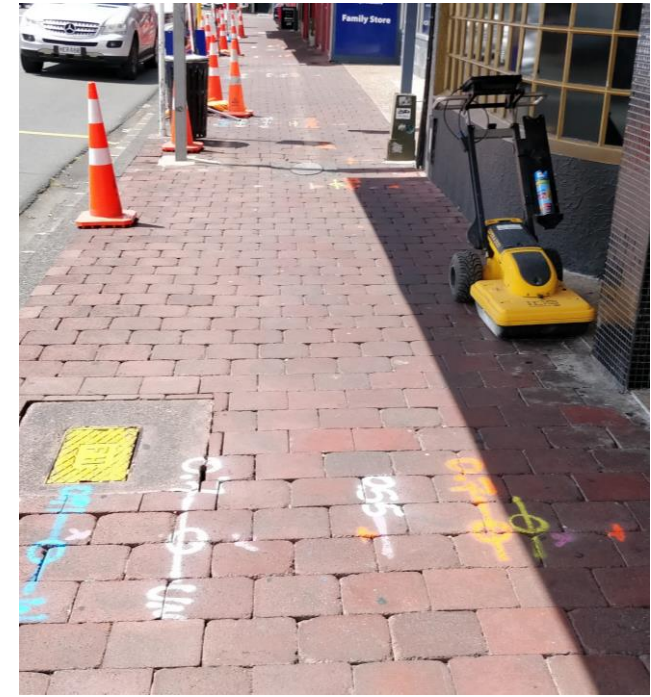


KNOW WHAT DELIVERABLES TO EXPECT

- **Expectations** – Communicate expected scope and deliverables
- **Documentation** – Ask for communications and notes or services located or not located on-site
- **Quality** – **AS-5488** - This is the current accepted standard for Service Locators in NZ

BEST PRACTICE FOR ENGAGING SERVICE LOCATORS

- **Be prepared** – Provide job scope, Submit for BeforeUDigs, ask for as-builts
- **Be aware** – Know what traffic management is needed (if any), check if permits are needed, know the limitations of service location
- **Be safe** – Provide H&S information and access requirements



IF UNSURE, STOP WORK AND DISCUSS FURTHER.

QUESTIONS?

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