



# NZ WOMEN IN MEDICINE CONFERENCE 2024

Ko te tumanako me haere tahi tatou  
Hope moves us forward together

## Difficult conversations and how to have them with Patients, Colleagues and Managers

Difficult Conversations and how to have them with Patients, Colleagues and Managers – so although lots of those things will be touched on, the main focus is going to be on

- Meetings with patients – how to set up, run and then follow up on meetings with patients and their families
- Discussions with colleagues – how to approach difficult conversations, dealing with Hierarchy, speaking up, civility, communication between primary and secondary care
- Discussions with management – not so much employment rights, but more regarding highlighting issues in the department, maybe resource constraints

