

# Disability Sector Engagement for Walking

Waka Kotahi Pedestrian Network Guide

Bridget Burdett

2Walk&Cycle Conference, Ōtepoti, 18 March 2021



# Agenda

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- Disability sector engagement: what we did
- The Disability Sector Engagement guide for transport

## Disability sector engagement: What we did

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Early and in-depth engagement with disability sector to inform guidance.

Disability sector =

- Disabled Persons Organisations' Coalition
- People with lived experience of disability



## What is 'disability' anyway?

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I had a dream that I could fly. It was awesome.

I can't actually fly... ...does that make me disabled?

No.

Because the world is designed for people who can't fly.

But the world isn't designed for everyone.

We make assumptions all the time about who can use transport.

Those assumptions **disable** some people.

An exclusive world creates disability.

## Disability sector engagement: What we did

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- In transport, the disability sector is the interest group that finds moving most difficult, and are therefore 'design pedestrians' from a universal design perspective
- We know there are gaps in guidance for some groups of disabled people, e.g. people with autism, and people with learning disability



## Disability sector engagement: What we did

- Recruited 15 people or groups with lived experience of disability, to be paid for up to three interviews per person/group
- Two discussions of the methods and emerging findings with the Disabled Persons' Organisations' Coalition, and a remote presentation to the Disabled Persons' Assembly



## Disability sector engagement: What we did

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Lived experience interviews:

People were interviewed in three times.

The impairments they reported included blind, low vision, deaf, spinal injury/paraplegia, spinal injury/tetraplegia, autism, learning disability, mobility impairment from cerebral palsy, mobility impairment from stroke, degenerative mobility impairment from disease.



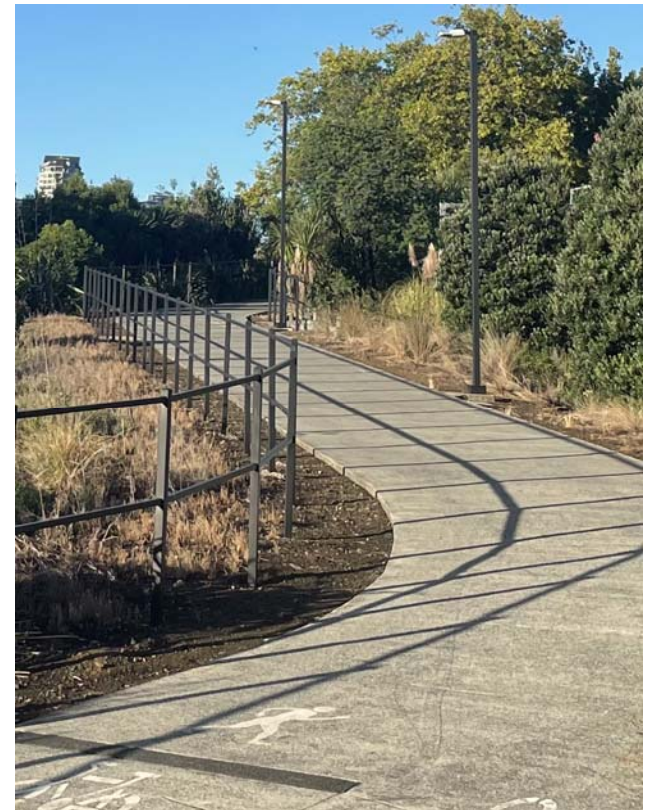


## Disability sector engagement: What we did

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How the engagement has informed the guidance:

- Principles of inclusive access: safe, obvious, step-free (see later presentation!)
- Technical aspects of guidance improved (e.g. shared paths, surfacing, crossings, temporary works, audit tools)
- Personas and quotes throughout guidance to remind practitioners of the importance of inclusive design





# Guidance for Practitioners

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## **Disability Sector Engagement: Good Practice Guide**

*[This paper has not been peer reviewed]*

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# Guidance for Practitioners

## Appendix: List of Disability Sector Organisations

Disabled Persons' Organisations
<b>Association of Blind Citizens of New Zealand</b> An advocacy organisation for blind and vision impaired people. <a href="http://www.abcnz.org.nz">www.abcnz.org.nz</a>
<b>Balance NZ</b> An organisation of people with mental health issues and mood disorders that provides support and advocacy. <a href="http://www.balance.org.nz">www.balance.org.nz</a>
<b>Deaf Aotearoa New Zealand</b> An organisation that provides information and resources on life for Deaf New Zealanders, Deaf culture and New Zealand Sign Language. Deaf Aotearoa also provides New Zealand Sign Language classes and Deaf awareness training. <a href="http://www.deaf.org.nz">www.deaf.org.nz</a>
<b>Deafblind (NZ) Inc</b> An organisation that provides advocacy and support for Deafblind people in New Zealand. <a href="http://www.deafblind.org.nz">www.deafblind.org.nz</a>
<b>Disabled Persons Assembly NZ</b> A national pan-disability organisation. Its website publishes various resources, including on the rights of disabled people. <a href="http://www.dpa.org.nz">www.dpa.org.nz</a>
<b>Kāpō Māori Aotearoa New Zealand (Ngāti Kāpō)</b> An organisation that offers kaupapa Māori-based disability support services with a focus on kāpō Māori and their whānau. <a href="http://www.kapomaori.com">www.kapomaori.com</a>
<b>People First New Zealand Ngā Tangata Tuatahi</b> A national self-advocacy organisation that is led and directed by people with learning disabilities. The organisation provides an Easy Read translation service, which involves translating a document into an accessible format. It also provides trained meeting assistants.

### Blind Foundation

The Blind Foundation provides its members with adaptive skills, technology, resources and support with moving around (including through the use of guide dogs) and accessing information. It also provides services to the wider community, including: web accessibility consultation, accessible format production, built environment advice and awareness training.

[www.blindfoundation.org.nz](http://www.blindfoundation.org.nz)

### Brain Injury Association

The Brain Injury Association provides support, education and information services throughout New Zealand to people living with brain injuries.

[www.brain-injury.org.nz](http://www.brain-injury.org.nz)

### Carers New Zealand

Carers New Zealand is the national body supporting family, whānau, and aiga carers. It provides information, advice, learning and support for families with health and disability needs.

[www.carers.net.nz](http://www.carers.net.nz)

### CCS Disability Action

CCS Action's purpose is to strengthen communities and provide information, advocacy and support so people with disabilities are included in the life of their family and in their community. It also has 16 branches nationally that provide frontline support and services, create local awareness and education around disability issues.

[www.ccsdisabilityaction.org.nz](http://www.ccsdisabilityaction.org.nz)

### Cerebral Palsy Society

The Cerebral Palsy Society of New Zealand's purpose is to enhance the lives and wellbeing of people with cerebral palsy (CP). It provides programmes designed to enhance the independence and quality of life of people living with CP and their families, and grants to its members for this purpose.

[www.cerebralpalsy.org.nz](http://www.cerebralpalsy.org.nz)

### Complex Care Group Trust

The Complex Care Group Trust is a support and information network run by and for carers who look after people with complex needs.

It provides up-to-date information and support to carers to help them navigate the many challenges they face and is also responsible for communicating to Ministry of Health, funders and other providers, the needs of this group.

[www.complexcaregroup.org.nz/](http://www.complexcaregroup.org.nz/)

### eCALD

eCALD® is a website that hosts a range of resources to support the NZ health and disability workforce to develop competencies to work and engage with culturally and linguistically diverse (CALD) migrants and refugees from Asian, Middle Eastern, Latin American and African (MELAA) backgrounds. [www.ecald.com](http://www.ecald.com)

### Hearing Association

## Flowchart in Disability Sector Engagement Guide

Do we understand the impacts of this activity on disabled people?

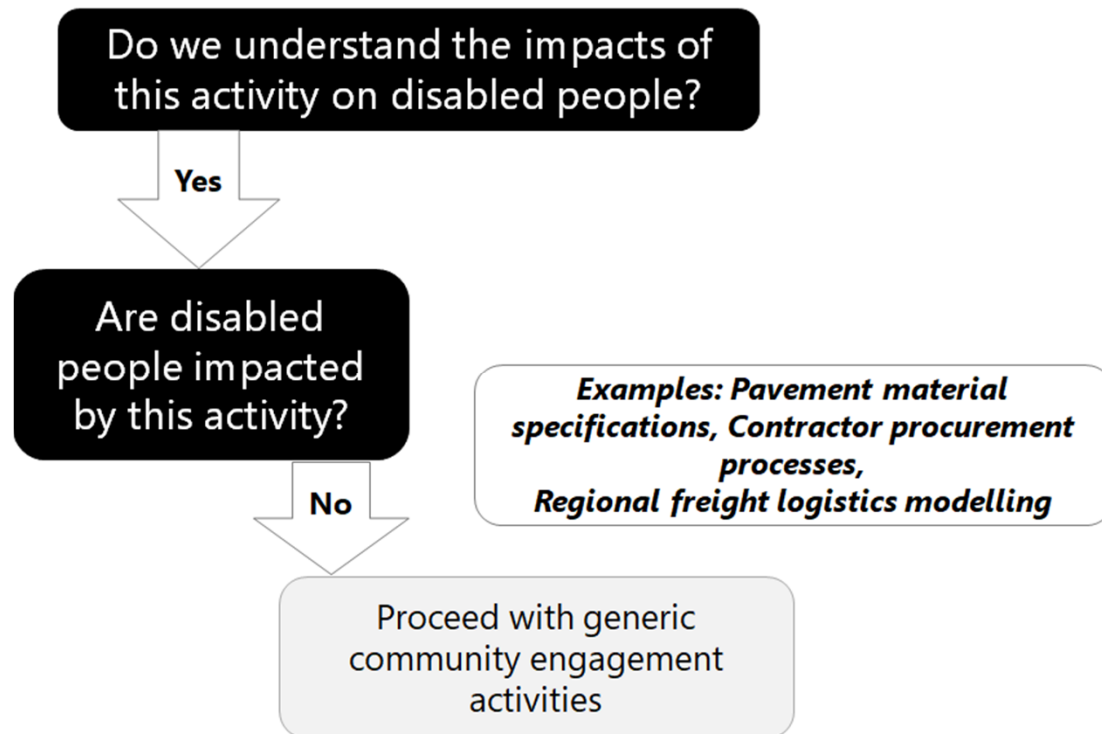
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Background research: who does this project impact?

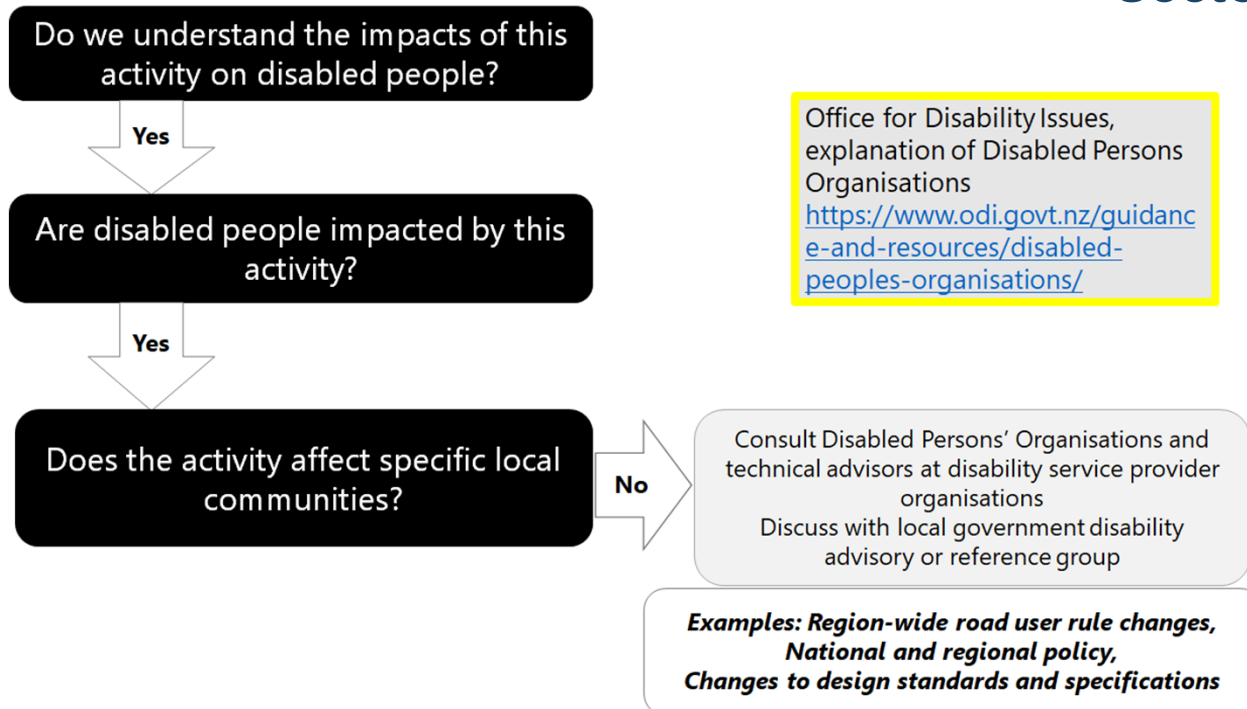
**Examples:**  
*Resource management act,  
Strategic State Highway corridors,  
Accessible Streets package*

New example: Disability  
Impact Assessment of  
Accessible Streets  
package

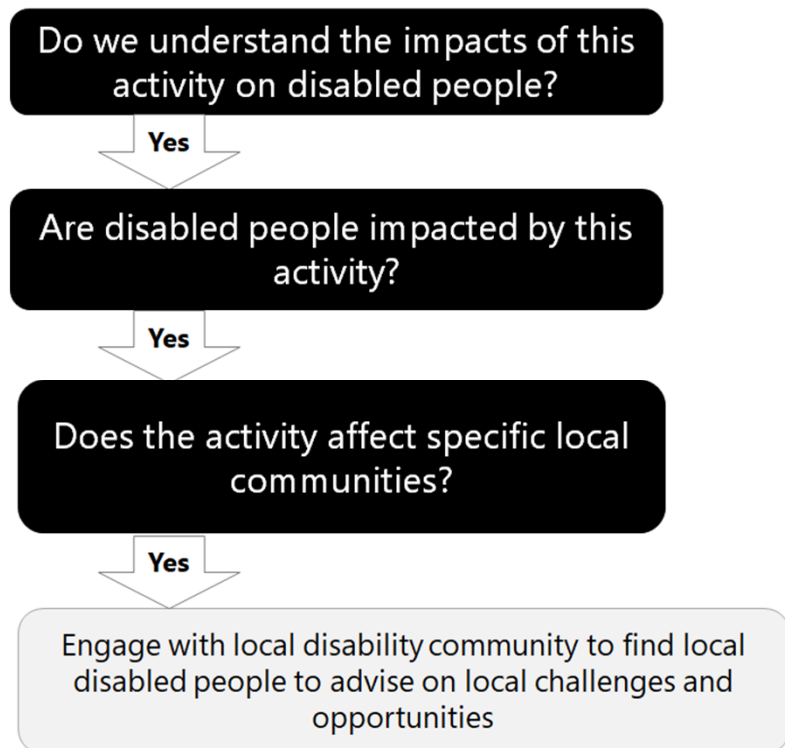
## Flowchart in Disability Sector Engagement Guide



## Flowchart in Disability Sector Engagement



## Flowchart in Disability Sector Engagement Guide



Burdett, B. (2020) Disability sector engagement: Good practice guide  
<https://bit.ly/3aelOPm>

## Local evidence can help use get better outcomes

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*"My mother-in-law couldn't walk to her local dairy because there were too many roads to cross. Now that the crossings have been improved, she can make the trip on her own. She likes that she doesn't have to rely on other people to do her shopping."*







**Any questions or comments?**  
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