

Phoenix from the flames: Improving outcomes through innovation and integration

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Health Systems of the Future

Health Systems Leadership

- Consumer partnership
- Connected information
- Co-ordinated models of care
- Informed choice
- Digital integration
- Leadership for the audience achieving value
- Hauora inclusive health care
- Breadth of perspective across hauora
- New career pathways evolving



Clinical Informatics

CLINICAL

Treatment Processes

Stakeholders Processes

Stakeholders Processes

Consumer service

Delivery methods

Hardware Information
Data
Integration
Implementation
Deliverables Systems
Software

DIGITAL / DATA

Brokering

Interpretation

Knowledge translation

Cultural insights

Networks

Co-design

System process efficiencies
Change management
Connections
Engagement and uptake
Consumer centric design
Workforce empowerment
Population health priorities
Equity and inclusion

Leadership and Governance

Whole system perspective

CATALYST



About Hira - 'to have a significant bearing on future events; a widespread effect'

Information as a service

We define the information service as:

Comprehensive health information as a trusted, personalised, user-centric service for all New Zealanders.

Key elements from this are:

Comprehensive – it is as complete as we can make it

Trusted – it is secure, accurate, and current, with appropriate governance

Personalised – it enables contextualised information for patients, whānau, and communities

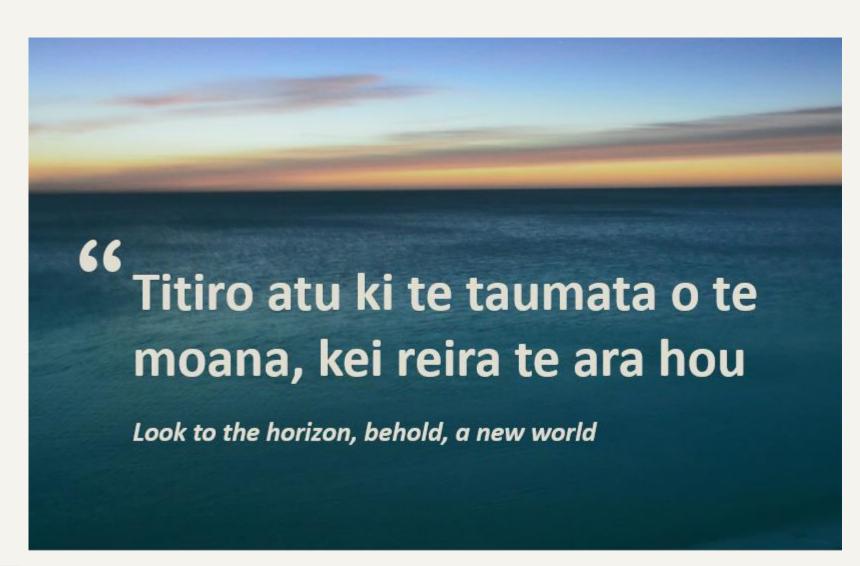
User-centric – it is focussed on the needs of the user, whoever they are

All New Zealanders — this includes anyone who has interacted with the health system in New Zealand, including those offshore

In short, Hira's product is *information*.

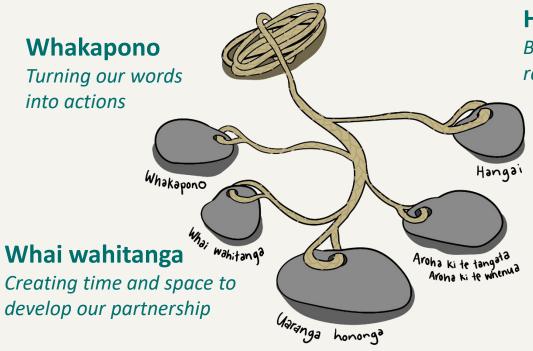
Co-design approach

To ensure Hira meets the needs of Māori and whanau, it needs to be co-designed in a way that embraces Te Ao Māori ideals and practices



Anchor stones / nga punga

Our anchor stones –
or 'nga punga' –
will hold us steady but
also give us flexibility in
how we work



Hangai

Being reflective and responsive to what is needed

Aroha ki te tangata Aroha ki te whenua

With aroha for both tangata and whenua.

Uaranga hononga

Building trusted relationships together



Drivers for change

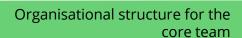
"Data needs to be much more at the centre of decision making in the system, and this requires us to be much more determined about the type, standard, and relevance of the data that is collected."

H&DSR Interim Report

- Health information fragmented and difficult to access
- Lack of data standards
- Time wasted searching for information
- Lack of visibility of who is involved in a consumer's care
- Consumers unable to directly access their information
- Unclear privacy, governance, data sovereignty, social licence
- Data rich, insights poor



Hira is





Distributing funding to delivery partners



Coordinating and managing delivery teams



Engaging with sector and public for delivering change



A Connector

An Initiative

enabled through

A Programme

that is creating

Information as a Service



Implements the data model across all data sources, enforces standards



Provides a gateway to data

A technology platform to

connect distributed data stores



Enables the product, and ultimately the initiative



New Experiences



Changing approaches to managing digital health information

Creating an ecosystem



Enabling innovation and evolution of digital health infrastructure



Establishing sector-wide information governance frameworks, information sharing rules



Alignment of NZ health information to a nationally-consistent data model



Supported by HISO standards, and informing development of new ones as required



Updating workflows, processes, and work practices for health practitioners



Enabling consumer access to their health information

HIRA

Clinical Leadership for Hira

Ensure Hira products and services are:

- Clinically Safe
- Fit for Purpose
- Facilitate benefits realisation

Functions:

- Clinical engagement
- Clinical co-design
- Clinical digital literacy
- Clinical assurance



Thank you

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Hira Programme

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