

## **Terms & Conditions**

These terms and conditions govern your participation in any gener8 Events produced and operated online (virtual) event; meeting; webinar; summit; convention, congress; or conference ('the Event'). By registering for the Event, you agree to these terms. If you are registering on behalf of another individual, it is your responsibility to ensure the person participating is aware of these terms and accepts them. By completing the registration on behalf of another individual you are warranting that you have made the participant aware of these terms and that they have accepted these terms.

### **1. Pricing:**

**1.1** All prices are in Australian dollars and include 10% GST.

**1.2** Any registration received within 14 days of the commencement date will incur an administration fee of \$45 per person.

### **2. Registrations:**

**2.1** Please refer to your selected registration packages for inclusions

**2.2** Airport transfers are included for the extension day and overnight program.

**2.3** Flights, extensions and other incidentals are at your own cost and arrangements unless otherwise specified.

### **3. Accommodation:**

**3.1** Accommodation is at Beresford Estate, McLaren Flat.

**3.2** Accommodation is included in the overnight extension package, bookings must be made through gener8 Events.

**3.3** Additional room accommodation costs are applicable to all room nights and dependent upon availability.

**3.4** Once full payment has been received by gener8 Events, you will receive confirmation of your accommodation.

**3.5** Accommodation is for 1 person if the single room package is booked or 2 people if the twin package is booked.

#### **4. Travel:**

**4.1** All costs and arrangements associated with your travel to and from the day and overnight extension package are included in your registration.

**4.2** Airport transfers included are specific to time, please check the program before booking flights or book alternate transfers if the time does not suit your flight.

**4.3** It is recommended that you take out travel insurance to cover any unforeseen circumstances that might impede your ability to travel.

#### **5. Payment Terms:**

**5.1** Payment of the Extension Program registration fees and accommodation is to be made direct to gener8 events.

**5.2** Full payment must be made by 3rd February 2024 to secure your spot. If payment is not received by this time gener8 reserves the right to charge any outstanding amounts to a credit card (if on file) or cancel your booking.

**5.3** Payment can be made by credit card or EFT. If paying by EFT, additional fees may be applied to any overdue payments if collection procedures are required.

**5.4** All credit card payments attract credit card surcharges as follows: Visa, Mastercard & Amex – 1.86%

**5.5** Please note these credit card charges are directly passed on by gener8 at the rates charged to them. They are higher than standard retail outlet rates as they are charged as online merchant rates. If you have any concerns about these rates charged, please speak with gener8 and alternative payment methods can be accepted.

**5.6** Given the closeness of the event, full payment is required upfront and payment instalments are not an option

**5.7** A taxation invoice/receipt will accompany your registration confirmation which will be emailed to you once your registration is processed.

**5.8** If you book in for the Early Bird pricing, if full payment is not received on or before Early Bird pricing ends, your registration will default to full price.

## **6. Cancellation Terms:**

**6.1** Cancellation terms are as per below.

- Prior to 19 February, 2024 25% of registration fees per person cancelled apply plus a \$45 handling fee per person.
- Thereafter, full accommodation and registration fees apply (transferrable to another colleague if replaced for a \$45 administration fee per person).

## **7. Non Discloser:**

**7.1** gener8 will only use personal information provided for the purpose of managing your participation in the event.

**7.2** Other than as stated in clause 7.1, gener8 Events will only use personal information provided for the purpose of managing your participation in the event.

**7.3** Images (Photo and Video) collected during the course of the event by gener8 Events may be used by gener8 Events and its representative for future marketing activities.

## **8. Bookings & Enquiries:**

**8.1** Please register online at [www.gener8.com.au/snooze](http://www.gener8.com.au/snooze) by 31 of January 2024.

Further enquiries: Call +61 (03) 9018 9629 Email [snooze@gener8.com.au](mailto:snooze@gener8.com.au)

## **9. Conference Cancellation or Postponement:**

**9.1** gener8 Events do not accept any liability for losses incurred if the Event is cancelled or postponed due to an unforeseen occurrence or any other occurrence that renders performance of this Event inadvisable, illegal, impracticable or impossible.

An unforeseen occurrence shall include, but shall not be limited to: an Act of God; infectious disease outbreak, industrial disruptions, service provider failures, governmental restrictions and/or regulations; war or apparent act of war; terrorism or apparent act of terrorism; disaster; civil disorder, disturbance, and/or riots; curtailment, suspension, and/or restriction on transportation; or any other emergency.

**9.2** If the Event is cancelled due to a force majeure occurrence before the first day of the Event, then gener8 Events will reschedule the affected Event and your registration fee will be applied to the rescheduled Event - where related event costs have not already been incurred (eg. Food ordered or prepared etc.)

**9.3** Where a technical outage/malfunction is the cause for a temporary or complete failure to broadcast the Event and it cannot proceed, the Event may be rescheduled to an alternative date or content will be made available to view online at your leisure (on-demand). gener8 Events will make every effort to communicate with registrants regarding the technical outage/malfunction via the online portal or if the platform is unable to transmit communication, an alert will be sent via email, conference app or mobile text message, and posted to the Event website.

## **10. Limitation of Liability:**

**10.1** gener8 Events does not take responsibility for technical issues outside of their control, i.e. internet and power outages. Where possible gener8 Events will supply backup solutions to avoid any prolonged interruptions, but this cannot be guaranteed if the cause of the interruption falls outside their jurisdiction.

## **11. Insurance:**

**11.1** The registration fees do not include insurance of any kind. Participants are advised to take out appropriate insurance. gener8 Events does not cover individuals for any losses caused by the cancellation or postponement of the Event.

## **12. Limitations on Use:**

**12.1** By registering for the Event, you agree not to sell, trade, transfer, or share your Event access link and/or code, unless such transfer is granted by gener8 Event. If gener8 Events determines that you have violated this policy, gener8 Events may cancel your registration and access, retain any payments made by you, report you to law enforcement authorities, and ban you from future events.

## **13. Disruptive Conduct:**

**13.1** You acknowledge and agree that gener8 Events reserves the right to exclude any person from registering for, or participating in, any Event. In addition, gener8 Events may remove any person's access to the Event if, in their sole discretion, determine that your participation or behaviour creates a disruption or hinders the Event or the enjoyment of the Event content by other attendees.

#### **14. Intellectual Property:**

**14.1** All intellectual property rights to the Event content, and all materials distributed at or in connection with the Event are owned by the gener8 Events. Participants may not use or reproduce or allow anyone to use or reproduce any trademarks or other trade names appearing at the Event, in the Event content, or in any materials distributed at or in connection with the Event for any reason without the prior written permission from the Host.

**14.2** No part of the Event may be recorded, reproduced or transmitted in any form or by any means, electronically or mechanically, including but not limited to video or audio recording, photographing, photocopying or any other information storage or retrieval system known now or in the future, without the explicit written permission of gener8 Events.