

REGISTRATION POLICY

Before you register for CARE Coterie 2026, please familiarise yourself with the registration policy. This policy covers attendance, cancellations, and the code of conduct.

ATTENDANCE

Delegate inclusions:

- CARE Coterie sessions
- Morning tea, lunch, and afternoon tea throughout the programme
- Welcome Dinner
- Farewell Dinner

Life partners are welcome to attend the Welcome and Farewell Dinners at no cost.

PRICING | ACCOMMODATION RATES

Accommodation	Distance from QT	Room Type	Rate	Room Configuration
QT Queenstown	Conference venue	Lakeview room	\$695 per night inc. breakfast for 1	King bed or twin share (2x queen beds)
Hotel St Moritz	150m 2-minute walk	Guest room	\$695 per night inc. breakfast for 1	King bed

All fees are in Australian Dollars. GST is not applicable.
Breakfast for an additional person can be added at a cost of \$50 per day.

ADDITIONAL ACCOMMODATION

If you would like to book additional nights at any of the above accommodations before or after the conference, please advise of your preference when you register or e-mail count.edconference@eventscape.com.au.

Please note: Additional nights are subject to availability at the time of request and are to be paid direct to the hotel upon checkout.

PERSONAL EXPENSES

Laundry, mini bar, telephone calls, personal beverages, and meals outside of the CARE Coterie program (including breakfast for your life partner and/or room service) are at your own expense if not included in the accommodation package.

FAMILY POLICY

CARE Coterie 2026 is a business event; therefore, children cannot be accommodated as part of the conference events, sessions, and activities.

PAYMENT OPTIONS

The following payment options are available:

Invoice

An invoice will be issued by Eventscape and will be payable by the due date.

Credit card

AMEX, Visa & MasterCard 3%

Brokerage (Applicable to firms with a Count brokerage code)

Count Financial: The full amount will be deducted in the first interim pay run post registration. We will not include brokerage as a payment option post the September 2026 pay run.

GPS Wealth: The full amount will be deducted in the first pay run post registration. We will not include brokerage as a payment option post the September 2026 pay run.

Paragem: No brokerage payment available, all registrations must be invoiced through Eventscape.

FLIGHTS & AIRPORT TRANSFERS

You are responsible for booking your own flights and organising airport transfers.

CANCELLATION FEES – ACCOMMODATION

The following cancellation fees apply to all registration types:

	Up to 9 July 2026	From 10 July 2026	From 7 August 2026	From 8 September 2026	Non-Attendance
Cancellation Date	Full refund	25% penalty of total amount applies	50% penalty of total amount applies	No refund, full charges apply	No refund, full charges apply

TRANSFER OF REGISTRATION

If you cannot attend CARE Coterie and wish to transfer your registration, you may submit a request in writing to count.edconference@eventscape.com.au a minimum four (4) weeks before the conference without penalty. Otherwise, an administration fee of \$250 will apply.

NAME BADGE

Your name badge must be worn at all times and will allow entry to all sessions and registered social events. For your own security and for the security of the group you will not be permitted entry into any organised program activities without your name badge. Your name badge will allow security personnel to identify you, and we ask for your cooperation with this matter.

If you lose or misplace your name badge, please visit the Registration Desk immediately to organise a replacement.

TRAVEL INSURANCE

We recommend obtaining travel insurance before attending CARE Coterie 2026.

Travel insurance can cover the policyholder for insurable events that may occur before or during travel, such as trip cancellation/interruption, medical expenses for injury or illness, theft of valuables, baggage delay or damage and more.

HEALTH & SAFETY

Please follow the health advice when travelling to New Zealand and whilst in New Zealand, through this [link](#).

SOCIAL MEDIA

We support the sharing of content from the event, however, please be mindful that inappropriate messaging and/or comments of a disparaging or defamatory nature will not be tolerated.

CODE OF CONDUCT

We invite you to attend CARE Coterie 2026 with a passion to learn and grow in a friendly and respectful manner.

The following behaviours will not be tolerated:

- Ignoring health or safety guidelines that place yourself or others at risk.
- Being disruptive, drinking excessively, stalking, following, or threatening anyone.
- Any form of violence; physical, verbal, threats, intimidation and harassment.
- Sexual harassment of any kind, including unwelcome sexual attention and inappropriate physical contact.
- Homophobia, racism, or behaviour that discriminates against a group or class of people.
- Invasion of privacy, including taking photos without permission.

If you have been involved or have witnessed an incident that violates our Code of Conduct, please report the behaviour or incident to the Chief People Officer at Count. We will investigate all incidents reported with discretion and confidentiality.

We reserve the right to refuse entry to any person who violates our Code of Conduct from attending CARE Coterie 2026 in its entirety or in part and/or ask them to leave a session and/or event immediately. No refunds will be issued in these circumstances.

PRIVACY POLICY

By registering for the event, you are consenting that your details may be provided to Count Limited's (Count) Partners in Education, and any specific event partners, (Partners) subject to the Count Privacy Policy. Any contact between Partners and Count Members (Members) as part of the program must be for a permitted purpose only, which is to provide education or training

services to Members, responding to questions or receiving feedback from Members about the Partner's products and interacting with Members to better understand the needs of Members and their clients. All contact must be in compliance with the Count Privacy Policy and in the event that the Member requests the Partner to cease contacting them, then no further contact will be permitted unless reasonably necessary in respect of a current client investment in a product issued by the Partner.

FORCE MAJEURE

In the event of either cancellation or relocation or rescheduling the conference due to a Force Majeure event which is beyond the reasonable control of Count Limited, Count Limited shall not be liable for any failure to perform its obligations to any registrant or any other party for any loss, damage, claim, or liability suffered or allegedly suffered by any registrant or any other party. Force Majeure event includes any acts of nature, fire, flood, earthquake, storm, hurricane or other natural disaster, war, invasion, act of foreign enemies, hostilities whether war is declared or not, civil war, rebellion, revolution, military or usurped power or confiscation, terrorist activities, blockage, embargo, labour dispute, strike, lockout or interruption or failure of electricity or telephone service.