

REGISTRATION POLICY | SPONSORS

Before you register for the 2025 Count.ed Conference, please familiarise yourself with the registration policy. This policy covers registration fees, cancellations, and the code of conduct.

SPONSOR

A sponsor is identified as a corporate partner who has agreed to sponsor the 2024 Count National Conference.

SPONSORSHIP PACKAGES

Your sponsorship package and inclusions have been outlined to you by a representative from Count.

FAMILY POLICY

The 2025 Count.ed Conference is a business event; therefore, children cannot be accommodated as part of the conference events, sessions, and activities.

PRICING | SOCIAL EVENTS

Registration Type	Count Charitable Foundation Golf Day	Welcome Count.ed Evening	Tribe Dinners	Women In Finance Breakfast	Emerging Advisers Breakfast	Count.ed Festival
Delegate	\$250	Included	Included	\$40	\$25	Included

All fees are in Australian Dollars and include GST.

PRICING | ACCOMMODATION RATES

Accommodation	Room Type	Rate	Room Configuration
Reef View Hotel: Run of House Rooms	Single or double occupancy	Starting at \$495 per night including breakfast for 1	King bed or twin share (2x queen beds)
Reef View Hotel: Reef Family Rooms	Maximum of 6 guests 2 adults; 1-4 children (under 12 yrs) (more than 2 adults additional fees apply)	Starting at \$745 per night including breakfast for 2	Two bedrooms Two queen beds + 2 single beds
WAHI	1-bedroom apartments (4-5 persons)	\$460 per night breakfast not included	King bed + 3 single divan beds
Palm Bungalows	1-bedroom bungalows	Starting at \$500 per night including breakfast for 1	King bed + 1 single divan bed
The Sundays	1-bedroom suites	\$809 per night. Rate is for two and includes breakfast	King bed or twin share (2x single beds)

Self-Catering Homes	1- & 2-bedroom apartments	Starting at \$470 not including breakfast	Twin share available
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All fees are in Australian Dollars and include GST.

ADDITIONAL ACCOMMODATION

If you would like to book additional nights at any of the above accommodations before or after the conference, please advise of your preference when you register or e-mail count.edconference@eventscape.com.au.

Please note: Additional nights are subject to availability at the time of request and are to be paid direct to the hotel upon checkout.

PERSONAL EXPENSES

Laundry, mini bar, telephone calls, personal beverages, and meals outside of the 2025 Count.ed Conference program (including breakfast for your life partner and/or room service) are at your own expense if not included in the accommodation package.

PAYMENT OPTIONS

The following payment options are available:

Invoice

An invoice will be issued by Eventscape and will be payable by the due date

Credit card

AMEX, Visa & MasterCard 3%

FLIGHTS & AIRPORT TRANSFERS

You are responsible for booking your own flights. Airport transfers are included for all accommodation options except the Self-Catering Homes.

CANCELLATION FEES – REGISTRATIONS, SOCIAL EVENTS & ACCOMMODATION

The following cancellation fees apply to all registration types:

Cancellation Date	30 June 2025	From 1 July 2025	From 15 July 2025	From 1 August 2025	Non-Attendance
	Full refund	25% penalty of total amount applies	50% penalty of total amount applies	No refund, full charges apply	No refund, full charges apply

TRANSFER OF DELEGATE REGISTRATION

If you cannot attend the 2025 Count.ed Conference and wish to transfer your registration, you may submit a request in writing to count.edconference@eventscape.com.au a minimum four (4) weeks before the conference without penalty. Otherwise, an administration fee of \$250 will apply.

NAME BADGE

Your name badge must be worn at all times and will allow entry to all sessions and registered social events. For your own security and for the security of the group you will not be permitted entry into any organised program activities without your name badge. Your name badge will allow security personnel to identify you and we ask for your cooperation with this matter.

If you lose or misplace your name badge, please visit the Registration Desk immediately to organise a replacement.

TRAVEL INSURANCE

We recommend obtaining travel insurance before attending the 2025 Count.ed Conference.

Travel insurance can cover the policyholder for insurable events that may occur before or during travel, such as trip cancellation/interruption, medical expenses for injury or illness, theft of valuables, baggage delay or damage and more.

HEALTH & SAFETY

Please follow the health advice when travelling to Queensland and whilst in Queensland, through this [link](#).

SOCIAL MEDIA

We support the sharing of content from the event, however, please be mindful that inappropriate messaging and/or comments of a disparaging or defamatory nature will not be tolerated.

CODE OF CONDUCT

We invite you to attend the 2025 Count.ed Conference with a passion to learn and grow in a friendly and respectful manner.

The following behaviours will not be tolerated:

- Ignoring health or safety guidelines that place yourself or others at risk.
- Being disruptive, drinking excessively, stalking, following, or threatening anyone.
- Any form of violence; physical, verbal, threats, intimidation and harassment.
- Sexual harassment of any kind, including unwelcome sexual attention and inappropriate physical contact.
- Homophobia, racism, or behaviour that discriminates against a group or class of people.
- Invasion of privacy, including taking photos without permission.

If you have been involved or have witnessed an incident that violates our Code of Conduct, please report the behaviour or incident to the Group Head of People & Culture at Count. We will investigate all incidents reported with discretion and confidentiality.

We reserve the right to refuse entry to any person who violates our Code of Conduct from attending the 2025 Count.ed Conference in its entirety or in part and/or ask them to leave a session and/or event immediately. No refunds will be issued in these circumstances.

PRIVACY POLICY

By registering for the event, you are consenting that your details may be provided to Count Limited's (Count) Partners in Education, and any specific event partners, (Partners) subject to the Count Privacy Policy. Any contact between Partners and Count Members (Members) as part of the program must be for a permitted purpose only, which is to provide education or training services to Members, responding to questions or receiving feedback from Members about the Partner's products and interacting with Members to better understand the needs of Members and their clients. All contact must be in compliance with the Count Privacy Policy and in the event that the Member requests the Partner to cease contacting them, then no further contact will be permitted unless reasonably necessary in respect of a current client investment in a product issued by the Partner.

FORCE MAJEURE

In the event of either cancellation or relocation or rescheduling the conference due to a Force Majeure event which is beyond the reasonable control of Count Limited, Count Limited shall not be liable for any failure to perform its obligations to any registrant or any other party for any loss, damage, claim, or liability suffered or allegedly suffered by any registrant or any other party. Force Majeure event includes any acts of nature, fire, flood, earthquake, storm, hurricane or other natural disaster, war, invasion, act of foreign enemies, hostilities whether war is declared or not, civil war, rebellion, revolution, military or usurped power or confiscation, terrorist activities, blockage, embargo, labour dispute, strike, lockout or interruption or failure of electricity or telephone service.