

QUESTnet 2024

Reflect · Evolve · Thrive

April 22-24 | Gold Coast



MONDAY 22 APRIL 2024

0930-1130	Digital Workspace CoP Room 2	Service Management CoP Central Room B	Technical Advisory Committee Central Room C
1000	Registration opens (Hall 1)		
1130-1155	Light lunch being served in foyer outside Hall 2 or all delegates, sponsors + exhibitors.		
1200-1215	Opening plenary (Hall 2) Welcome to Country Welcome & house keeping Sarah Moran, MC		
1215-1230	Official opening Rowan Salt, The University of Queensland		
1230-1330	Opening keynote <i>The Economy of Algorithms (the impact of AI on how we live, work, and do business)</i> Professor Marek Kowalkiewicz, QUT Business School		
1330-1340	Room changeover		
1340-1540	Concurrent Sessions A		
	Concurrent session 1 Hall 2 Session Chair: <i>Andre Dreyer, QUT</i>	Concurrent session 2 Central Room B Session Chair: <i>Peter Embleton, UniSC</i>	Concurrent session 3 Central Room C Session Chair: <i>Suzanna Wong, UQ</i>
1340-1410	From Strategy to Execution with the Higher Education Reference Models Nigel Foxwell, James Cook University	Implementing Wi-Fi 6E: Deakin University an Eye to the Future Phill Solomon, Deakin University	1340-1540 WORKSHOP AMPLIFIED: Igniting the Mindset and Culture of High-Performance Sarah Yip, Leaders Lounge
1410-1440	Leveraging strategic portfolio management to drive digital transformation Joy Johnson + Huw Davies, Queensland University of Technology	Smart campus and the future of workspaces in higher education Matt McAuley, Data#3 + Mark Keenan + Michelle Prendergast, Griffith University	
1440-1510	Service excellence that's SPOT on – how CQUniversity is transforming their service culture Jodie Jackson + Jessica Lees, CQUniversity	Lessons learned from UniSC. M365 Tenancy merge in 80 days Drew Hills, University of the Sunshine Coast	
1510-1540	Framework for cyber secure approach to identify and access management Nick Rossow, Australian Access Federation	Taming the AV & UC Chaos, with Cloud, Data & AI Paul Yahchouchy, Innomate/UXT	
1540-1620	Afternoon tea + exhibition		

1620-1720	Concurrent Sessions B		
	<p>Concurrent session 4 Hall 2 Session Chair: <i>Sachi Ranaweera, UniSQ</i></p>	<p>Concurrent session 5 Central Room B Session Chair: <i>Jodie Jackson, CQUniversity</i></p>	<p>Concurrent session 6 Central Room C Session Chair: <i>Don Mackintosh, AARNet</i></p>
1620-1650	<p>Bridging with Trust: The Value of a Digital Partnering Model Danielle Anawati, Deakin University</p>	<p>BoF Accessibility: The tail WCAG'ing the dog (in a good way) Ian Duncan, University of Queensland</p>	<p>BoF AARNet5 - The Next Evolution? Warrick Mitchell, AARNet</p>
1650-1720	<p>Immersive Technologies Communities of Practice: XR@QUT Makerspace Collaboration Case Study Helen Lauder, Queensland University of Technology</p>		<p>Concurrent session 7 Exhibition Hall Session Chair: <i>Peter Embleton</i></p> <p>BoF Behind the AI classroom: Harness AI for non-teaching IT challenges Greg Eaton, The University of Queensland + Peter Embleton, University of the Sunshine Coast</p>
1730-1900	<p>Welcome Reception in Exhibition Hall sponsored by Waterstons</p>		

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QUESTnet Celebrating 30 years



TUESDAY 23 APRIL 2024

0700	Registration opens (Hall 1)		
0730-0825	Breakfast workshop 1 Central Room B	Breakfast workshop 2 Central Room C	
	Data#3 An Innovative approach to sourcing & retaining skills, knowledge, and expertise. Alex Mardon + Stuart Murdoch, Data#3	Pure Storage Delivering Cloud Economics and Cloud Experience on Perm Stu Blythe, Pure Storage	
0825-0830	Room changeover		
0830-0840	Welcome day 2 + day 1 highlights (Hall 2) Sarah Moran, MC		
0840-0940	Platinum Sponsor Keynote (Hall 2) Empowering a Seamless Digital Learning Experience in the Age of Infinitely Distributed Education Mina Mousa, Extreme Networks' Head of System Engineering, ANZ		
0940-1020	Morning tea + exhibition (Hall 1)		
1020-1220	Concurrent Session C		
	Concurrent session 8 Hall 2 Session Chair: Suzanna Wong, UQ	Concurrent session 9 Central Room B Session Chair: Nikki Peever, CAUDIT	Concurrent session 10 Central Room C Session Chair: Sachi Ranaweera, UniSQ
1020-1050	Decoding Cybersecurity: Navigating the cyber threat landscape and signposts to success Rob Champion, Queensland Government	Overcoming Challenges for Entity Resolution in Master Data Management Oliver Lavers, Queensland University of Technology	Experience redefined: Creating learner connection through enterprise digital engagement. James Rail, Queensland University of Technology
1050-1120	The Evolution of Research Computing: Democratisation of Advanced Infrastructure Jake Carroll, The University of Queensland	Data Literacy - the Elephant in the Room Lauren Thwaites, TAFE NSW	Unlocking Potential: Strategic Navigation and Prosperity with Tech/Cyber Helen Fawcett + Charlie Hales, Waterstons
1120-1205	Spotlight Speaker (Hall 2) CAUDIT Top 10 Themes & Insights Greg Sawyer, Chief Executive Officer, CAUDIT		
1205-1320	Lunch + exhibition (Hall 1)		
1320-1520	Concurrent Sessions D		
	Concurrent session 11 Hall 2 Session Chair: Kim Hauville Griffith University	Concurrent session 12 Central Room B Session Chair: Jodie Jackson, CQUniversity	Concurrent session 13 Central Room C Session Chair: Jessica Lees, CQUniversity
1320-1350	Not your grandparent's SOCs. Learn about the trends and changes happening within the Managed Security Services industry, and how QUT adopted a modern and collaborative approach to securing their critical assets and stakeholders Ross Wood, Sekuro, Jack Ross, Queensland University of Technology	UQ's Journey to the future - Technology Master Plan Daniel Howorth, The University of Queensland	1320-1520 WORKSHOP Understanding and overcoming change fatigue Faith Timbs, Leaders Lounge

1350-1420	Transforming Staff and Student Interaction at the University of Newcastle with Zoom Mark Jefferys, University of Newcastle, Geoff Lambert, AARNet, Nathan Guy, Zoom	Driving innovation with student success through digital transformation Adam LePeilbet, Dell Technologies	
1420-1450	Embracing digital identity – digital first approach to campus experience Craig McDougall, Queensland University of Technology	The Agile Journey of the Nectar Research Cloud Services Team Bernard Meade, Kaushik Ramesh, Australian Research Data Commons	
1450-1520	Personalising the student journey experience MyCQU Jonathon Hoff, CQUniversity	Business Process X, our journey to X Peter Embleton, University of the Sunshine Coast	
1520-1600	Afternoon tea + exhibition (Hall 1)		
1600-1730	Concurrent Sessions E		
		Concurrent session 14 Central Room B Session Chair: Don Mackintosh, AARNet	Concurrent session 15 Central Room C Session Chair: Andre Dreyer, QUT
1600-1630		Enterprise Rooms at QUT: A case study of transforming learning spaces Adrian Whitaker, Queensland University of Technology	KeyPoint – Under the hood: managing identities Stephen Bird, QCIF
1630-1700		Introduction to SIRTFI Terry Smith, Australian Access Federation	AI Enabled Hybrid Learning & Simplification of AV Deployments Tim Bowden, Cisco
1700-1730		Enterprise Architecture and its role in realising strategic transformation David Bunker, Queensland University of Technology	Navigating Digital Transformation: Lessons from UQ's HDR Project and Beyond Daniel Walker, The University of Queensland
1900-2300	Conference dinner sponsored by Extreme Networks (Hall 2)		

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WEDNESDAY 24 APRIL 2024

0730	Registration opens (Hall 1)		
0745-0840	Breakfast workshop 1 Central Room B	Breakfast workshop 2 Central Room C	
	Splunk/Intalock SOARing into resilience: Unleashing Cyber Superpowers! Jesse Drury, Intalock + Peter Vanheck, CQUniversity	Cisco Building Smarter Campuses & Connected Learning Spaces Chris Anderson, Cisco	
0840-0845	Room changeover		
0845-0945	Concurrent Sessions F		
	Concurrent session 16 Hall 2 Session Chair: Jessica Lees, CQUniversity	Concurrent session 17 Central Room B Session Chair: Kathy Wheeler, QUDIT	Concurrent session 18 Central Room C Session Chair: Peter Embleton, UniSC
	0900-0945 The Accord Report Shannon Willoughby, The University of Queensland	0845-0915 Data Evolution: Transforming Education Institutions through Modern Data Solutions Troy Wright, Pure Storage	LIGHTNING ROUNDS 0845-0853 DMARC Matthew Hodgett, Queensland University of Technology 0853-0901 Inter-System Integration: Catalysing Change for Compliance, Efficiency and Continuous Improvement Kay England & Vee Ferreira, UniSQ 0901-0909 Innovating Asset Management in Higher Education: QUT Enterprise Desktop Project Tim Morris, Queensland University of Technology
		0915-0945 Who's your IT Cheerleader? Sandra Lammis, University of Southern Queensland	0915-0945 Navigating the Microsoft AI Landscape: Unlocking Value in Higher Education Loryan Strant, Rapid Circle
0945-1030	Extended morning tea + exhibition (Hall 1)		

1030-1130	<p>CIO/CEO panel (Hall 2) Rowan Salt, Chief Information Officer, The University of Queensland Chris Hancock, Chief Executive Officer, AARNet Zoran Sugarevski, Chief Digital Officer, Griffith University Ann Yardley, Director, Information Technology Services, Bond University Indianna Rapsey, Deputy Director, Cyber Security, Griffith University</p> <p>Sarah Moran, Moderator</p>
1130-1230	<p>Closing keynote (Hall 2)</p> <p><i>The 4 Critical Tipping Points to a Successful IT Transformation</i> Lou Markstrom, Author, Unleashing the Power of IT</p>
1230-1240	<p>Conference wrap-up & close</p> <p>Sarah Moran, Conference MC Roy Pigeon, CQUniversity</p>
1300-1500	<p>ICT Security & Identity Management CoP Central Room C</p>