

ACT Government

Creating a Culture of Continuous Improvement in ACT Restorative Justice's Evaluation

Presented by Suit Lean Siah
Panel: Richard Denning



ACT Government

Acknowledgement of Country

We acknowledge the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

Today we will cover

- RJ Data
- What is Evaluation?
- Why Evaluation Matters?
- Program Logic Model
- Our Future Directions

Current Evaluation Environment

- RJ main sources of data:
 - RJ surveys and questionnaires
 - direct data from convenors such as assessment outcomes, conference outcomes and agreement outcomes
 - data from Government sources from referring agencies including demography data, court outcomes and offences referred.
- What is Evaluation?

“Evaluation is a process of examine the performance of an organisation, program, or any other intervention to determine its relevance, adequacy and effectiveness”.

Current Evaluation Environment

- Why Evaluation Matters?
 - Improve effectiveness, enhances learning, demonstrates impact, accountability and informs decision making.
- Evaluation Mindset.

RJ Scheme Program Logic Model

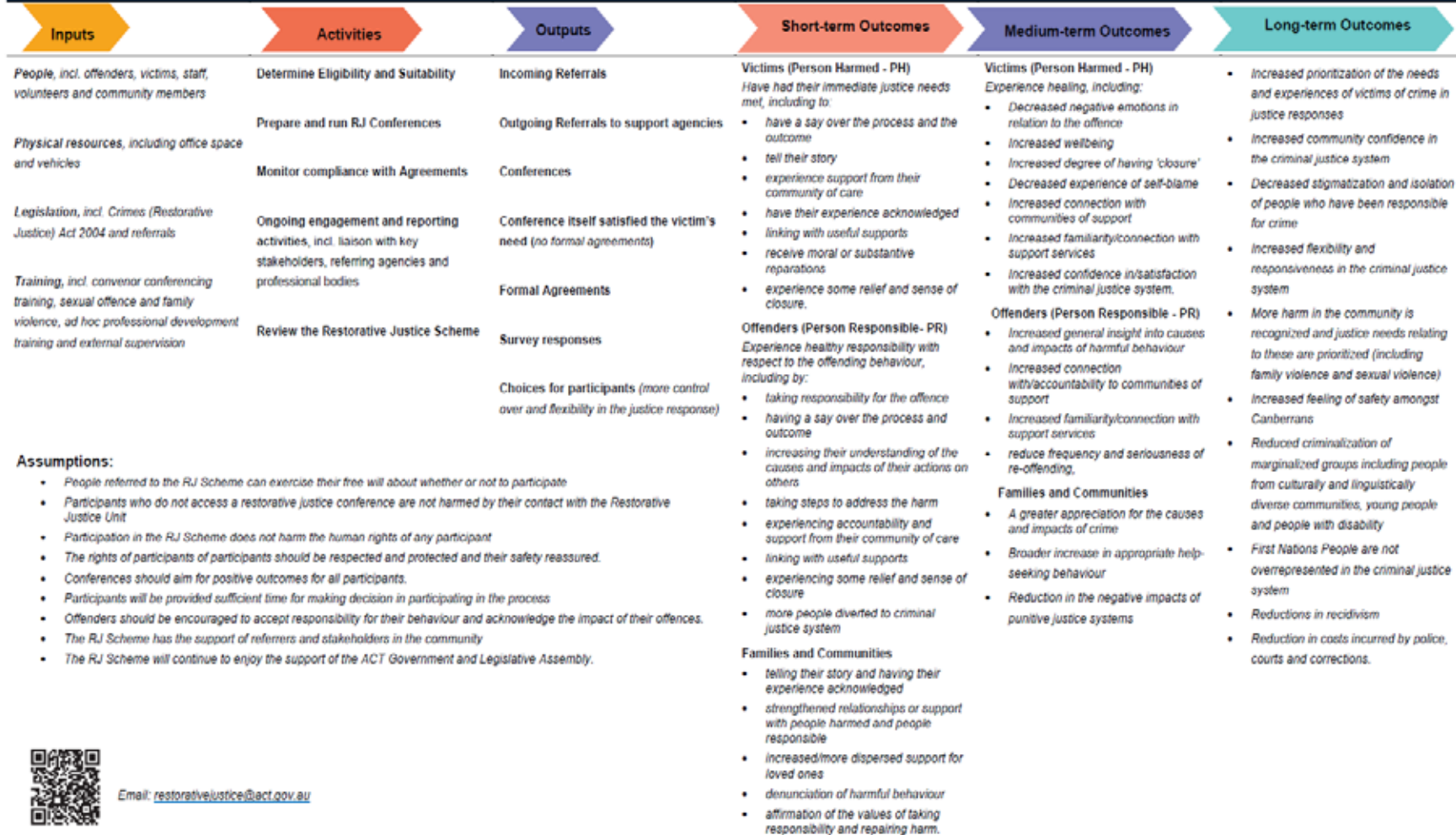
- Developed RJ Scheme Program Logic Model so we can have clear and systematic way to measure our program.
- A useful tool for identifying problems and determine the best actions we need to do.
- Visually show the relationship between our resources, activities, output and impacts we can offer to our target participants.
- It also sets up what needs to happen for short-term, medium-term and longer-term outcomes.

RJ Scheme Program Logic Model

Program Logic – Restorative Justice Scheme

Program Needs: Providing a flexible and responsive forum for people harmed by crime to hold the person responsible accountable for their actions in a way that directly meets their needs.

Program Priorities: To deliver an inclusive, culturally appropriate, safe and effective restorative justice conferencing program to people and communities affected by crime in the ACT.



Email: restorativejustice@act.gov.au

Program Logic Model Components

- Key components: Program Needs and Priorities, Inputs, Activities, Outputs, Outcomes and Impacts
- Inputs: funding, staff, resources we have invested in the program
- Activities: Actions we have undertaken to achieve our program needs and priority
- Outputs: results from the activities. Outputs include referrals, conferences, satisfaction rate and agreements.
- Impacts: Theory of Change
- Assumptions

Program Logic Model Outcomes

- Short Term, medium term and long-term outcomes – How our program will create change or achieve.
 - The shorter-term and medium-term outcomes for victims have their experience acknowledge, linking with useful supports and increase their wellbeing etc.
 - The longer-term outcomes including satisfaction with the process and increased feeling of safety.
 - These outcomes can be achieved through offender taking responsibility of their offence and taking steps to address the harm such as attending counselling, voluntary work and restitutions.

Program Logic Model Outcomes – Cont

- For families and communities, through RJ process, they can tell their story and have their experience acknowledged and in a longer term to increase community confidence in the criminal justice system.
- The shorter-term for offender as a direct result of RJ activities including taking responsibility for the offence, taking steps to address the harm.
- The longer-term outcomes such as reduction in recidivism

Future Evaluation Environment

- We will use logic model test and evaluate the effectiveness of ACT RJ Program.
- Promote reflective thinking.
- Determine what works, what doesn't and what needs to be improved.

Future Evaluation Environment - Cont

- Interpret and act on the findings.
- Case Management System and Database.
- Continuous learning and improvement.

ACT Government

Thank You.

Any Questions?

If there's a feedback or ideas you'd like to share, please contact me at suitable.siah@act.gov.au

