



shine

2026 CBN CONFERENCE TERMS AND CONDITIONS

By registering yourself or a group to attend the 2026 CBN SHINE Conference ('Conference'), you agree to Community Broker Network Pty Ltd ABN 60 096 916 184 ('CBN') Conference terms and conditions.

CBN reserves the right to change the venue and duration if exceptional circumstances demand and if in the best interests of the Conference.

USE OF PERSONAL INFORMATION CONSENT

CBN is committed to protecting the privacy of all personal information you provide for this event registration pursuant to the applicable data protection laws (Privacy Act).

To complete this registration process, we require personal information including your name, position, organisation, address, email, phone details and a photo (optional). Your details will be displayed on our Conference App and will be provided to our sponsors.

If you are registering on behalf of a group of delegates then you will be consenting for the collection, display and distribution of this data on behalf of the group.

By selecting 'I Agree' at the end of your registration, you will be consenting for the collection, display and distribution of this data.

If you do not wish for your personal information to be displayed and disclosed, you are required to formally advise us in writing via email to the [CBN Events Team](#).

CANCELLATION FEES

Delegate Registrations

Cancellation of a registration must be advised in writing via email to the [CBN Events Team](#).

The following refunds will apply from the date of receipt of notification:

- On or before **24 July 2026** - 100% refund excluding GST
- The refund will be returned via bank transfer or to the credit card used to pay for the ticket/s.
- No refund will be made after **24 July 2026** however, an alternative delegate name may be provided in writing, and the booking and funds will be allocated accordingly.
- Please note no refund or discount will be made if an inclusive function or event within the registration fee is not taken up or is subsequently cancelled.
- Where there are extenuating circumstances, a refund outside of these terms may be considered by and at the discretion of the CBN Conference Executive.



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PAYMENTS

Payments can be made via invoice or credit card. We are only accepting VISA, Mastercard and AMEX credit cards and a processing fee may apply on checkout.

All ticket payments **must** be paid in full before attending the Conference.

ACCOMMODATION

All accommodation bookings for our Conference must be made and paid for directly with your chosen accommodation provider. All correspondence must be made with them directly.

For accommodation cancellation policies, and any amendments to your bookings, please contact the hotel directly and refer to the individual hotel policies.

Your registration fee does not include accommodation.

Please refer to the Accommodation tab on the [Conference website](#) for hotel options.

BEHAVIOUR

CBN is committed to hosting events that are enjoyable and safe for all. This includes ensuring that attendees are free from harassment, indecent behaviour, discrimination, and bullying. Harassment, bullying, indecent and/or threatening behaviour, and violence will not be tolerated and if it occurs, we reserve the right to immediately remove, without notice or refund, tickets, passes, credentials, or access to current and future CBN-hosted events.

CBN takes these types of incidents very seriously and if you witness, or have experienced, any form of harassment, indecent behaviour, discrimination or bullying at a CBN event, we encourage you to report the incident immediately to the CBN Engagement Partner or a Senior CBN Representative at the earliest possibility. Alternatively, you can report incident directly to the [CBN Events Team](#) and it will be thoroughly investigated.

Reporting to CBN does not replace reporting to your local police if you think that the situation warrants that.

Thank you for helping us to ensure all CBN events are safe for our guests and our staff.

INSURANCE

Delegates are strongly advised to secure appropriate travel and health insurance.

Delegate registration fees do not provide any such insurance coverage. Community Broker Network accepts no responsibility for any loss in this regard.



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TAX

All Conference registration fees are quoted in Australian dollars and are exclusive of GST. GST is applicable for the 2026 CBN Conference.

DISCLAIMER

By registering to attend our Conference, you acknowledge and consent that during your attendance at the 2026 CBN Conference, your image or voice may be recorded via video, photograph or by any other means (“recorded”) by an officer or official of the conference, which may be distributed or published at the discretion of Community Broker Network to support and promote other CBN delivered events.

CBN is not liable for any delay, cancellation, or program change caused by events beyond its reasonable control. CBN may change speakers, sessions, or the program at any time without liability. Refunds are not permitted due to program amendments.

If you do not wish to be recorded, you are required to formally advise us in writing via email to the [CBN Events Team](#).

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