CommBank Smart Health

An integrated health solution that offers much more than just health claiming

The CommBank Smart Health solution brings together a touch screen smart terminal for processing payments and health claims that is seamlessly integrated with the CommBank Smart

Health Hub. The terminal can act as a standalone device to process Medicare[1] and Private health insurance claims (including Overseas Student Health Cover and Overseas Visitors Cover[2]) or integrate with leading Practice Management Software (PMS[3]).

The health claiming workflow has been redesigned and re-imagined for the touch screen interface of the Smart terminal, making it easier to process patient payments, and private health insurance claims, all on the one device.

Your practice and your staff will benefit from the simplicity of tracking and reconciling payments through the CommBank Smart Health Hub. Your patients will enjoy a richer experience, with Medicare and Private health insurance claims processed on the spot and in a single transaction.

medicare easyclaim

Medicare

Process Bulk Bill and Paid Patient claims[1]

HealthPoint **Dedalus**

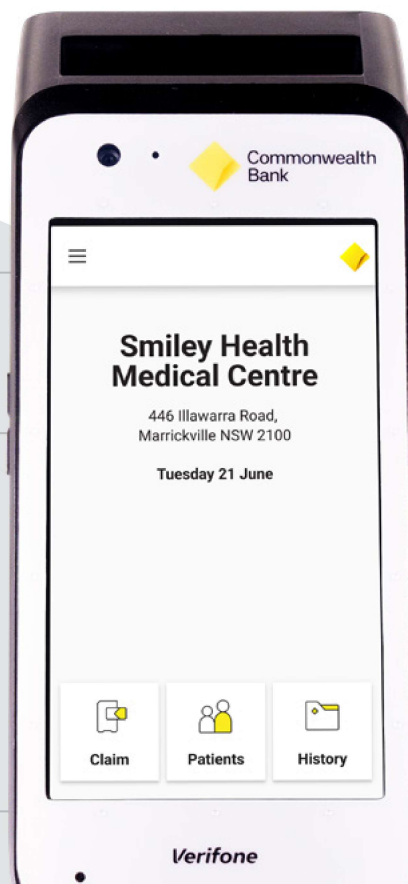### Private Health claims

Process Private Health claims including Overseas Student Health Cover and Overseas Visitors Health Cover.

mastercard VISA AMERICAN EXPRESS
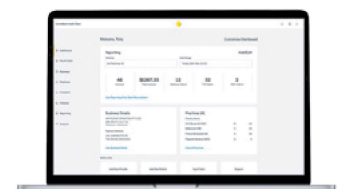
Gap payments

Process out of pocket payments.

Commonwealth Bank

Smiley Health Medical Centre

446 Illawarra Road, Marrickville NSW 2100

Tuesday 21 June

Claim   Patients   History

Verifone

Best Practice An evolution in medical software | by Fusion Integrator

PMS Integrations

Process claims directly from your PMS for easier integration with your existing practice workflow.

CommBank Smart Health Hub

Simplified online reporting and reconciliation via dedicated online portal to give you a connected view of your practice and accounts. Eligible

Benefits for you and your patients

Integrated claims and payments

- Process Medicare and Private Health Insurance claims (including Overseas Student Health Cover and Overseas Visitors Cover) on the one device.
- Seamlessly connected with a dedicated CommBank Smart Health Hub; simplifying reconciliation with near real-time access to view and export transactions.
- Manage your workflow with confidence with Gap payments settled same day and health fund contributions settled next day.

Seamless and secure experience

- For practices with multiple locations, the CommBank Smart Health Hub makes it easy to get a connected view of all practices with real-time reporting of transactions across the whole business.
- Protect your practice and your clients with CommBank's world-class security features.
- Customise staff access permissions to the CommBank Smart Health Hub to suit your business requirements.

Flexibility and convenience

- With the Smart Health terminal's Wi-Fi, 3G/4G and Dual-SIM capabilities, securely process patient claims anywhere within your practice.
- Industry first sign on glass capability allows you to digitally capture your patients' consent for their private health benefits to be paid; declarations are securely stored on the CommBank Smart Health Hub, removing the need to physically store patient signatures.
- Send receipts to patients via email; removing the need for paper receipts to be printed and stored.

Eligibility

To take advantage of these CommBank
Smart Health features, you must
- Be an existing CommBank merchant within the Health
  industry or willing to apply for a new CommBank merchant facility.
- Use "Best Practice" software as your PMS.
- Provide access to install terminal and visitation, where required.

How to apply

To apply, you can express your interest by calling our dedicated Smart Health team on
1800 222 484 or by email to health.onboarding@cba.com.au.