

2026 ORTHOPTICS AUSTRALIA CONFERENCE
REGISTRATION - TERMS AND CONDITIONS

Attendance
Only pre-registered, pre-paid registrants will be guaranteed access to the event. Upon receipt of your online registration, you will receive a registration confirmation email to your nominated email address together with a Tax Invoice which will be marked as paid if payment is made at the time of registration.

Confirmation of Bookings
Conference registrations will be acknowledged via email as they are received. Receipts for registration payment, if made, will be attached to the confirmation email otherwise a Tax Invoice with information on payment options will be attached. Please check the confirmation email carefully on receipt and advise of any issues immediately.

Payments
We accept the following credit cards – VISA and Mastercard. Delegates can also elect to pay via EFT and will be issued with a Tax Invoice.
Payment via EFT is due within seven (7) days of submitting your registration. If you are registering within 30 days of the event, you will be required to pay at the time of registering using a credit card.
All enquiries regarding payments, please telephone +61 03 9586 6080 or email conference@orthoptics.org.au

Cancellation Policy
Cancellations of registration must be requested by email only to conference@orthoptics.org.au
Refunds will apply as follows:

- More than 30 days before the Conference – refund less $120 administration fee
- Within 30 days of the commencement of the Conference or non-attendance – no refund, however a transfer is available.

An organisation may send an alternate delegate if registration has been paid and the registered person is unable to attend due to unforeseen circumstances. In such cases, the Conference Manager must be advised of the change prior to the commencement of the Conference - in writing to conference@orthoptics.org.au

Accommodation Policy
OA is holding an accommodation block at the conference venue and rooms can be secured as part of your registration. Please note advertised prices are subject to availability at time of booking.
All accommodation costs must be paid for in advance, at least thirty-five (35) days prior to your arrival date. Failure to do so, will result in the forfeiting of your accommodation booking.
If you cancel your accommodation booking within 35 days of your stay, it is non-refundable, unless the room(s) can be on sold.
All communications for accommodation cancellations must be in writing to conference@orthoptics.org.au

Program Changes
OA reserve the right to change any and/or all aspects of the Conference, including but not limited to, the event name, themes, content, program, speakers, format, performers, hosts, moderators, venues and times.



Disruptive Conduct

You acknowledge and agree that the OA reserve the right to exclude any person from registering for, or participating in, the Conference. In addition, OA may remove any person from the Conference if, in their sole discretion, determine that your participation or behaviour creates a disruption or hinders the Conference or the enjoyment of the event content by other attendees.

Insurance

The registration fees do not include insurance of any kind. Participants are advised to take out appropriate insurance. Neither OA nor Association Professionals covers individuals against the cancellations of bookings for any reason including cancellation or postponement of the Conference or for theft or damage to belongings.

Intellectual Property

All intellectual property rights to the Event content, and all materials distributed at or in connection with the Conference are owned by the OA, the sponsors, &/or speakers presenting at the Conference. Participants may not use or reproduce or allow anyone to use or reproduce any trademarks or other trade names appearing at the Conference, in the Conference content, or in any materials distributed at or in connection with the Conference for any reason without the prior written permission from OA.

No part of the Event may be recorded, reproduced, or transmitted in any form or by any means, electronically or mechanically, including but not limited to video or audio recording, photographing, photocopying or any other information storage or retrieval system known now or in the future, without the explicit written permission of OA.

Conference Cancellation or Postponement

OA does not accept any liability for losses incurred (such as travel costs, hotel costs or any other costs or expenses) if the Conference is cancelled or postponed due to an unforeseen occurrence or any other occurrence that renders performance of this Conference inadvisable, illegal, impracticable, or impossible.

An unforeseen occurrence shall include but shall not be limited to: an Act of God; infectious disease outbreak, industrial disruptions, service provider failures, governmental restrictions and/or regulations; war or apparent act of war; terrorism or apparent act of terrorism; disaster; civil disorder, disturbance, and/or riots; curtailment, suspension, and/or restriction on transportation; or any other emergency.

Privacy Statement

Orthoptics Australia (OA) is a professional organisation that relies on the use of personal information to provide support and services to stakeholders and customers of OA services. We rely on comprehensive and accurate personal information about our stakeholders who engage with OA.

The main purposes for which we collect, hold, use, and disclose personal information are to provide services and benefits for our stakeholders and to maintain and extend our membership. We collect information from so that we can provide services, manage our professional relationships, manage our business, comply with our legal obligations, communicate effectively, and enhance the level of service being offered.

Your name, title, organisation, location, and email address will be provided to Conference Sponsors and Exhibitors on a delegate list. Please email conference@orthoptics.org.au if you do not wish your details to be passed on.



Photography

By attending this event, delegates consent to their image being taken and used at the discretion of OA.

Waiver of Policy

OA accepts no liability to any persons or body for any loss, injury, or damage howsoever and whether directly from any action or cause whatsoever undertaken, organised, or sponsored by OA.

Terms and Conditions subject to change without notice.