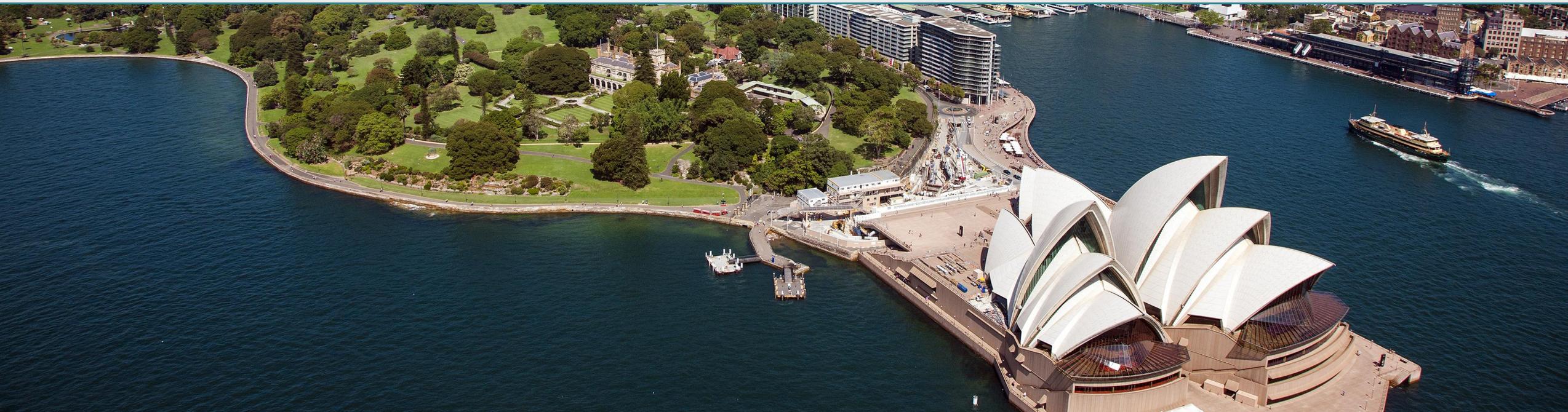


Enabling Value Based Healthcare in the NSW Alcohol and Other Drugs Treatment System

APSAD
12 November 2025

Kristie Mammen
Program Manager



Our shared ground: Pathway of healing and connection



This artwork symbolises a healing journey that is filled with reflection, hope and renewal. Round meeting places represent our Country and communities. Lines throughout the artwork depict flowing water which is vital to our health and wellbeing. Calm yellow, blue and pink colours reflect the beautiful and peaceful nature of our ancestors. Browns symbolise Country and our connection to it.

Artist

Lakkari Pitt a proud Gamilaroi yinarr (woman) from Walgett, NSW

Value based healthcare



Individual
Service
System

Value based healthcare

Integrate the approach into the way we do AOD treatment in NSW, so that measuring, reviewing and acting on outcomes and experience data is part of business as usual at each level

Ensuring we have the capabilities and infrastructure in place to maximise the benefits

AOD Value Based Health Care - Program of Work



- i. Develop AOD VBHC framework and VBHC informed strategic plans to provide leadership and direction for the sector

AOD VBHC Framework and Strategic Plans

- ii. Facilitate integration of the Clinical Care Standards to improve treatment quality, experience, and outcomes

AOD Clinical Care Standards

- iii. Improve the collection and application of Person Reported Measures (PRMs) at the individual, service and system levels

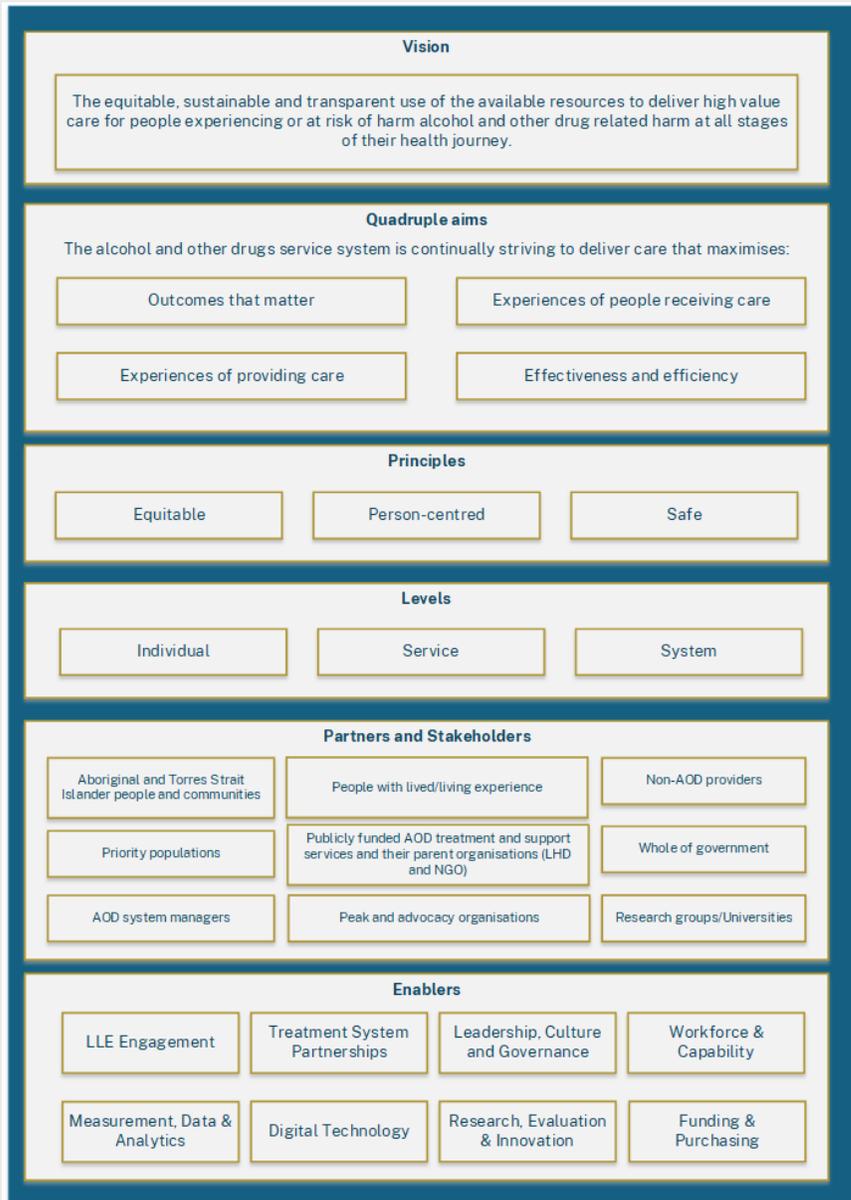
AOD Person Reported Measures

- iv. Build data capability and establish a benchmarking program for AOD treatment to advance the application of AOD treatment data to drive improvement.

AOD Data capability and benchmarking

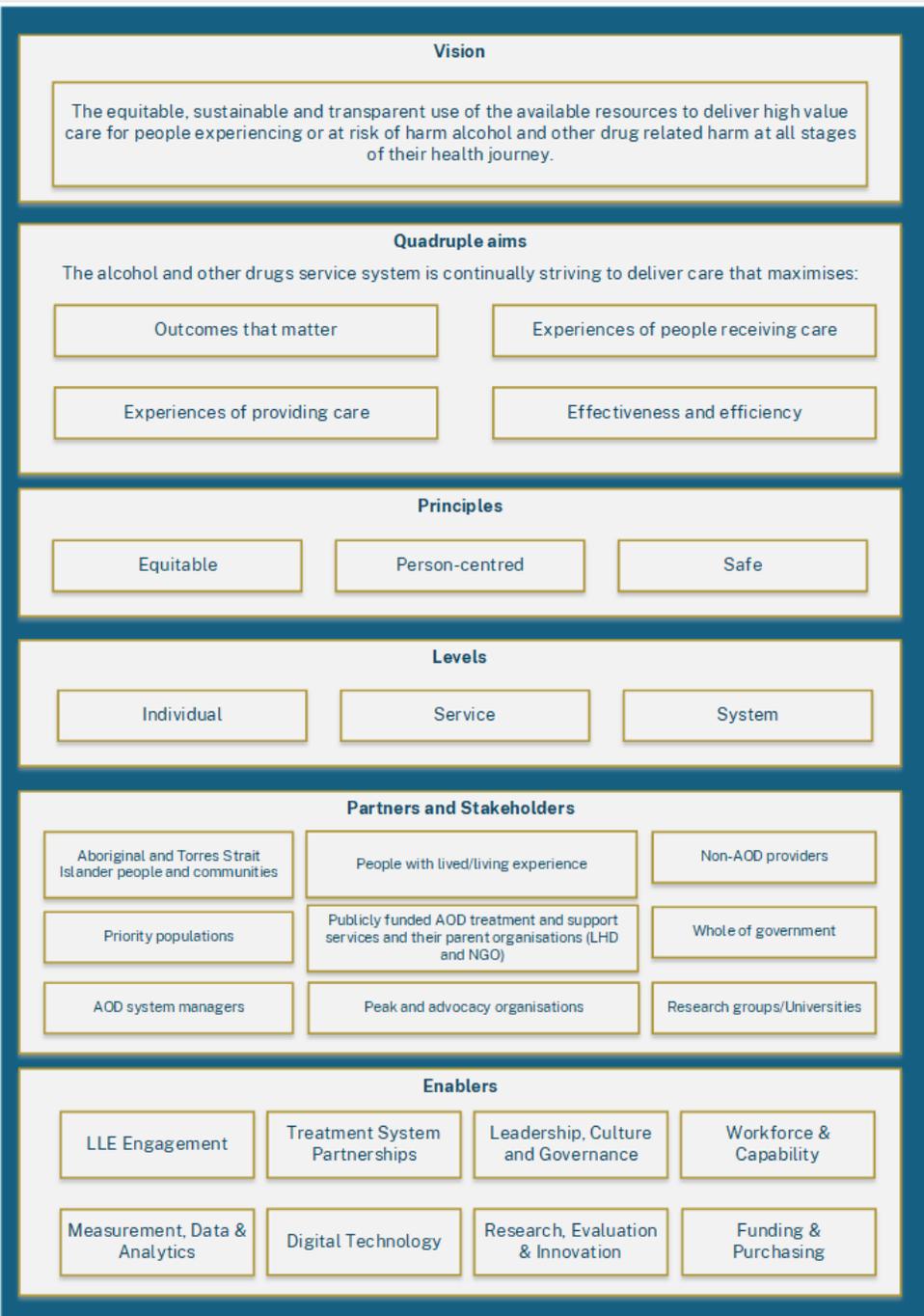
2023
2024
2025
2026
2027

Purpose of AOD VBHC Framework



1. Describe what Value Based Healthcare means (and doesn't mean) in the context of AOD treatment
2. Illustrate the ways the approach can be integrated in NSW AOD treatment sector
3. Support sector stakeholders to embed VBHC and apply this to service delivery and service/sector improvement
4. Promote greater alignment and collaboration between AOD and broader healthcare system

Enablers



Enabler 1: Engage with people with lived/living experience

Enabler 2: Treatment System Partnerships

Enabler 3: Leadership, Culture and Governance

Enabler 4: Workforce and capability

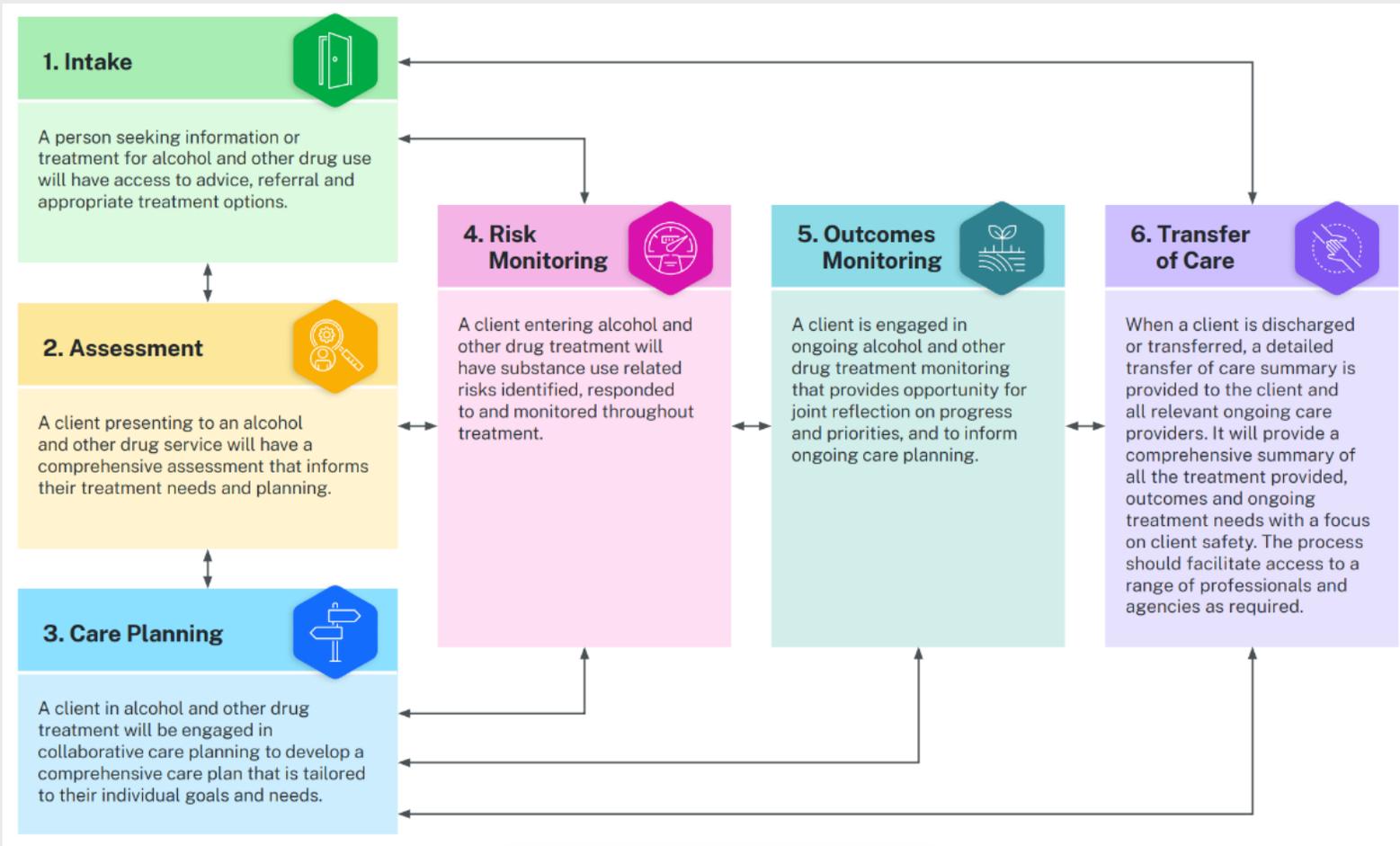
Enabler 5: Measurement, data and analytics

Enabler 6: Digital Technology

Enabler 7: Research, Evaluation, Innovation

Enabler 8: Funding and Partnerships

AOD Clinical Care Standards



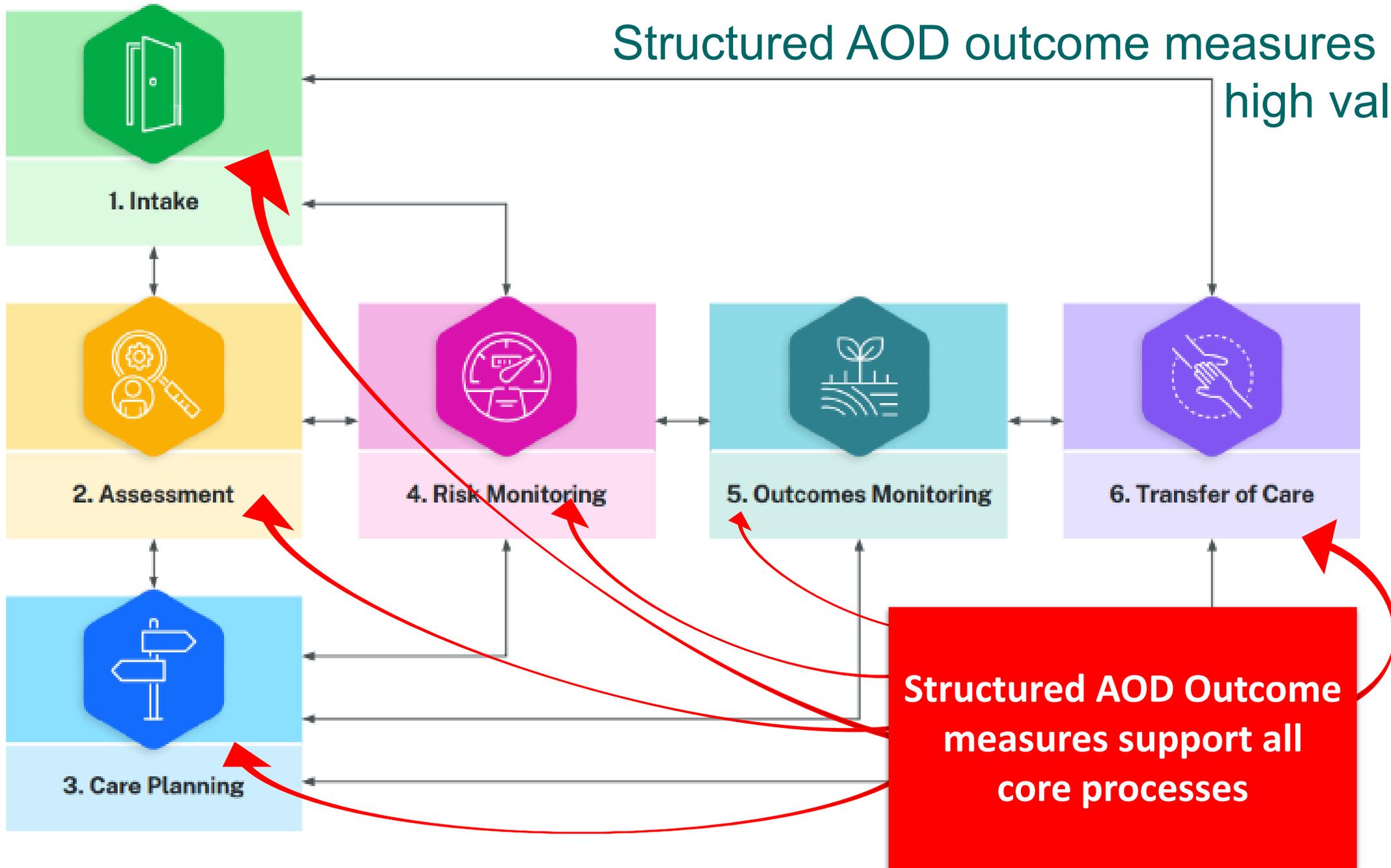
Describe expected minimum standard of care

Common language about the core elements of care

Every person coming to AOD treatment in our services across the state can expect these core elements

Anchor for other clinical governance and improvement initiatives

Structured AOD outcome measures support high value care

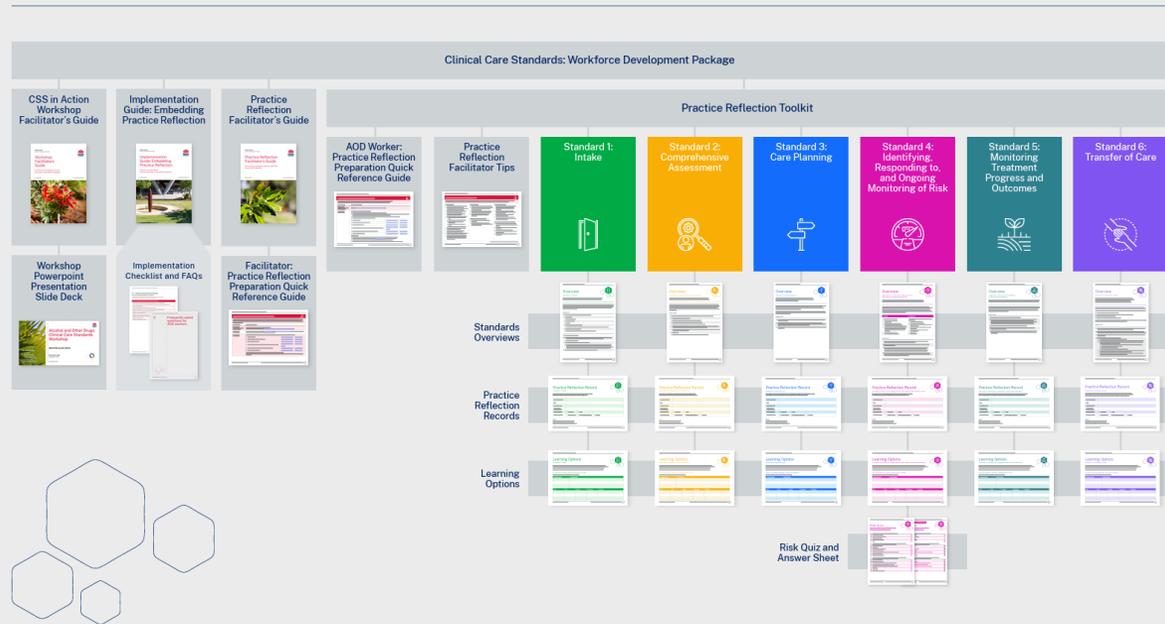


Structured AOD Outcome measures support all core processes

AOD Clinical Care Standards

- A range of workforce development opportunities to improve the collection and use of outcomes tools with clients
 - Online training session on using the Australian Treatment Outcomes Profile as part of the standards
 - eLearning modules
 - Workforce Development Package for Clinical Care Standards

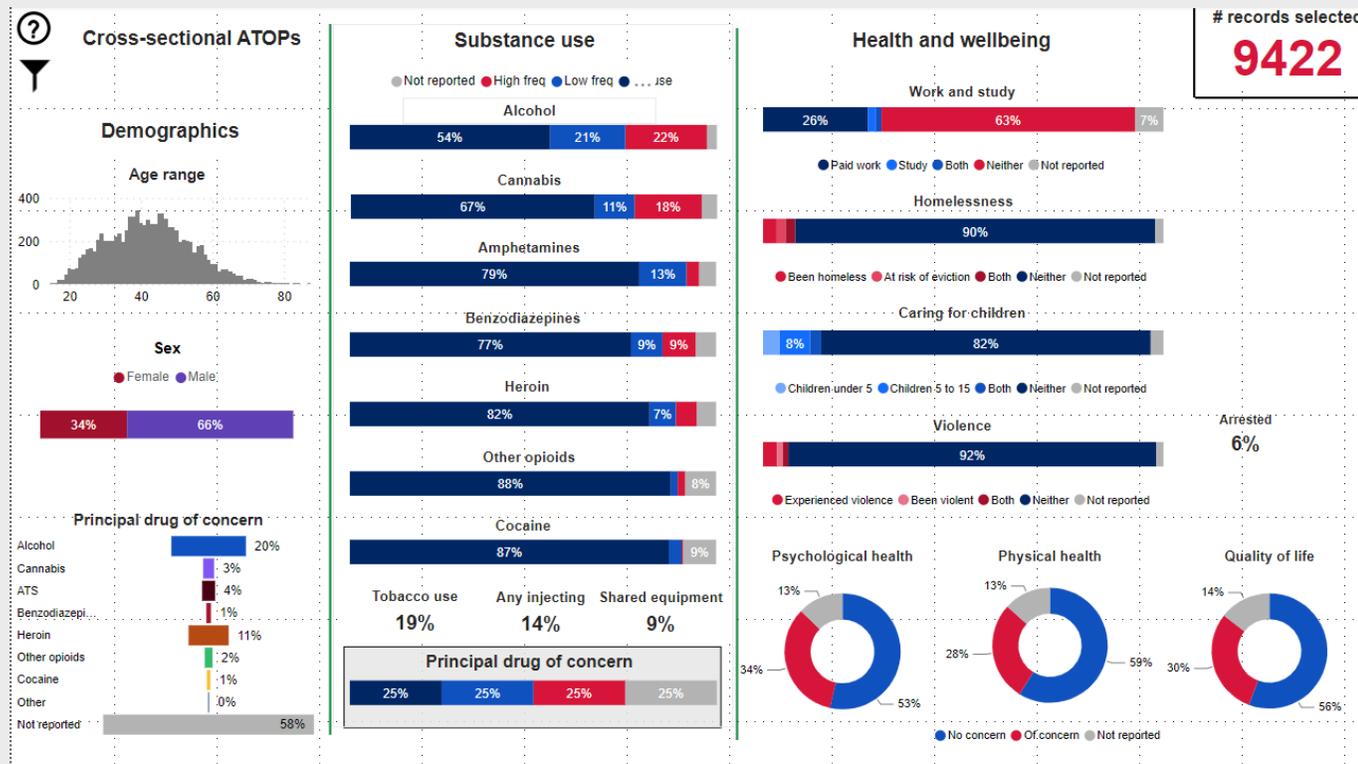
AOD Clinical Care Standards: Workforce Development Package Roadmap



Better use of AOD data

- Building on existing NSW Health infrastructure improve access to AOD data and providing more access to and reporting of outcomes and experiences to services

Developed and disseminated a local dashboard for services to access and interrogate service level clinical and outcomes data





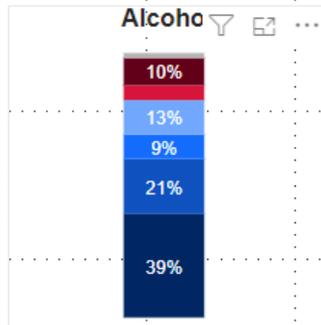
Assessment data

Outcomes data

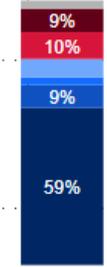


Substance use outcomes

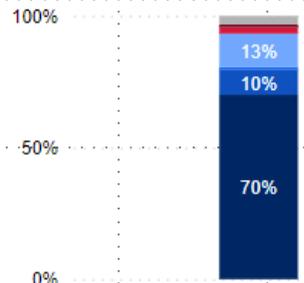
- Not reported
- Continued or increased from high freq
- Increased from low freq
- Continued or reduced from low freq
- Reduced from high freq
- Reduced to zero use
- Maintained no use



Cannabis



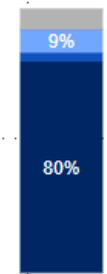
Amphetamine-type



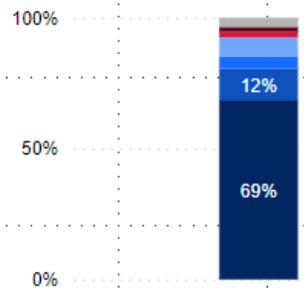
Benzodiazepines



Cocaine



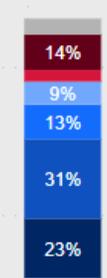
Heroin



Other opioids

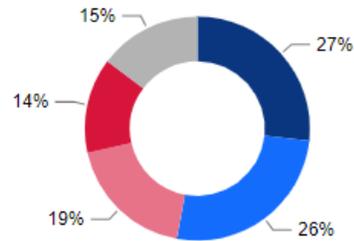


Principal drug

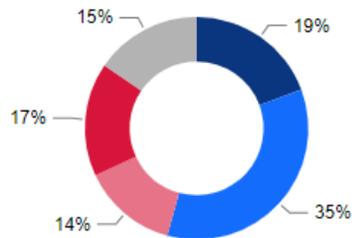


Health and wellbeing outcomes

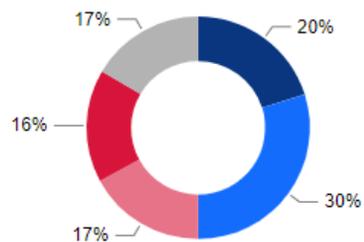
Psychological health



Physical health



Quality of life



outcome ATOPs

854

From total assessments

4126 21%

- Improved
- Remained no concern
- Remained of concern
- Declined
- Not reported

Summary

CAOD is working to embed VBHC in NSW AOD treatment services through integrating the approach at the individual, service, and system levels

Contact us: MOH-CAOD-VBHC@health.nsw.gov.au