

# Client and staff perspectives on point-of-care hepatitis C testing for people attending needle syringe programs

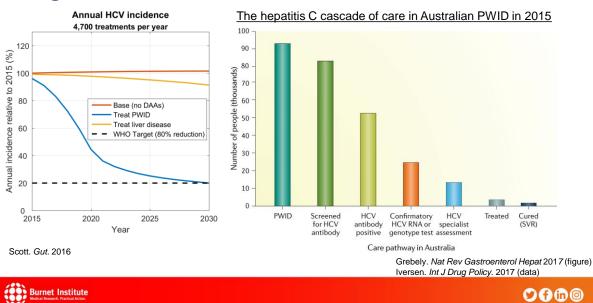
Ned Latham, Alisa Pedrana, Joseph Doyle, Jessica Howell, Bridget Williams, Peter Higgs, Alexander Thompson, Margaret Hellard

> 19 September 2018 7<sup>th</sup> International Symposium on Hepatitis Care in Substance Users

Equity Through Better Health **burnet.edu.au** 

# Disclosures

• The Burnet Institute receives funding support from the National Health and Medical Research Council, Gilead, Abbvie, GSK and Merck for investigator initiated research.



# Background

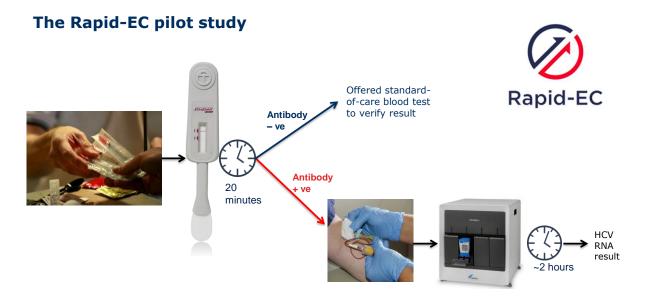
# Known barriers to healthcare for people who inject drugs

- Need to attend too many appointments
- Long wait times at services
- Service location & transport issues
- Cost
- Stigma & negative staff attitudes

# A role for point-of-care tests? Need to attend too many appointments Long wait times at services Service location & transport issues Cost Stigma & negative staff attitudes

Burnet Institute Medical Research, Practical Action.





# Methods (client interviews)

- · Aim: to explore in detail factors shaping acceptability of POC hepatitis C testing for PWID
- Convenience sample of Rapid-EC study participants
- Semi-structured interview ~30 minutes
- Interview schedule informed by Sekhon's 'Theoretical Framework of Acceptability' (2017)
- Thematic analysis performed in NVivo11 (QSR International, AU)
- First round of coding: inductive and deductive coding
- Second round of coding: selective coding to identify core categories
- Participants reimbursed AUD20 for their time

**NB:** All names have been changed in attribution of quotations

Sekhon. BMC Health Serv. Res. 2017

Burnet Institute Medical Research. Practical Action.

# **Interview participants**





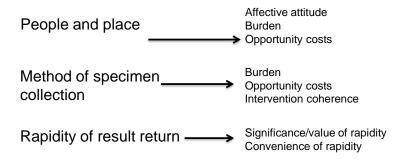


18* participants
0 participants
8 participants
3 participants

\*One participant did not answer this question

**\$600** 

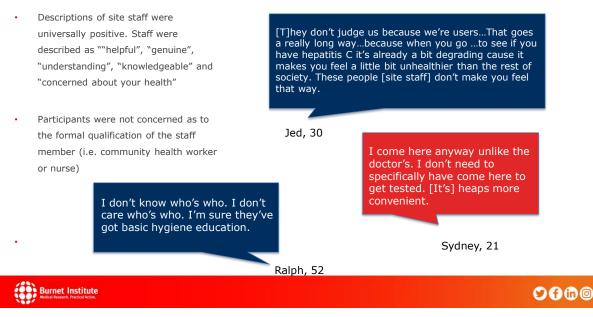
## **Core categories and themes**

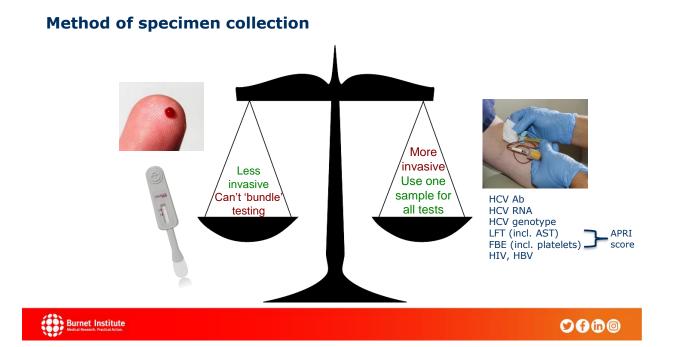


#### Burnet Institute Medical Research. Practical Action.



# **People and place**





# Method of specimen collection

I'd rather just do the blood work. Cause I'm not just worried about hep C. I'm worried about the whole lot. So I'd rather do the blood...then I'll know I haven't got hep C, hep B and HIV. I would say just do the vein... you're going to wind up doing it if [a fingerstick test] comes up positive

Jed, 30

Marcus, 35

Burnet Institute Medical Research, Practical Action.

## An important caveat...

- Interview participants were people that had already been through the Rapid-EC study – which required participants to undergo venepuncture
- From the staff interviews we know that at one site venepuncture was a barrier to enrolment

...for recruiting people, the fact that we needed to get bloods from people and explaining that to them. There were a number of people that actually wouldn't walk down that pathway because they know that's problematic for them.

A frontline staff member when asked to describe barriers to Rapid-EC study recruitment



#### Burnet Institute Medical Research, Practical Action.

# Rapidity of result return

- All clients received their POC antibody
   result in the same encounter
- Of the 15 clients underwent a POC RNA test, *none* waited onsite for the result or returned on the same day. *Five* received the result on the same day (via phone call)
- For most clients receiving a same day result was preferable, but returning/waiting was not practical
- For others, a same day result was not deemed to be necessary

Two hours is too long...I'm not going to wait two hours for a test when they can just ring me.

Brett, 44

I'd wait 20 minutes. Half an hour at the most.

John, 44

[A] phone call, 'cause then you can go about your business and do what you need to do. Phone call is the best.

Noah, 50

I don't do things like share with other people, give my blood to other people, make other people vulnerable to it, so I don't have to worry...That's why it doesn't matter to me if they give me the result today or next week, whatever.

Ross, 48



#### **Staff perspectives**

- At the conclusion of the study, staff (community health workers, nurses, doctors at study sites and non-frontline management staff) were invited to participate in an interview
- 11 staff were invited to participate, 7 completed an interview



#### Burnet Institute Medical Research, Practical Action.

### **Staff perspectives**

1. Challenges of the Collecting written informed consent research environment **Collecting data** Pre- and post- test counseling 2. Developing practical Venepuncture skills skills Using POC equipment Value of prior relationship with clients 3. Engaging clients Facilitating client collection of blood samples Limited engagement with culturally and linguistically diverse clients 4. Logistical barriers to Managing variable demand for testing service delivery Following up clients to deliver results Delays in laboratory processing of pre-treatment bloods

Burnet Institute Medical Research. Practical Action.

# Acknowledgements

- Rapid-EC interview participants
- Rapid-EC site staff
- Funding support for the Rapid-EC study was received from the Shepherd Foundation, Gilead Sciences, St Vincent's Hospital Foundation and in kind support received from Cepheid.
- Burnet staff receive funding support from the National Health and Medical Research Council, Gilead, Abbvie, GSK and Merck for investigator initiated research.