

W3 Framework: Understanding the role and quality of peer led programs in HCV

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People who use drugs and people living with HCV in research



Role of peer and community led organisations in HCV prevention and treatment



What Works and Why (W3) Project

W3 Project took a systems approach to develop a 'system' level **program theory for community and peer-led organisations** to guide their planning, evaluation and evolution in a changing social and biomedical environment

 w3project.org.au



Collaborating Community and Peer Led Organisations

- Australian Federation of AIDS Organisations
- Australian Injecting and Illicit Drug Users League
- Harm Reduction Victoria
- Living Positive Victoria
- National Association of People Living with HIV/AIDS
- Peer Based Harm Reduction Western Australia
- Positive Life NSW
- Queensland Positive People
- Scarlet Alliance – Australian Sex Workers Association
- Thorne Harbour / Victorian AIDS Council

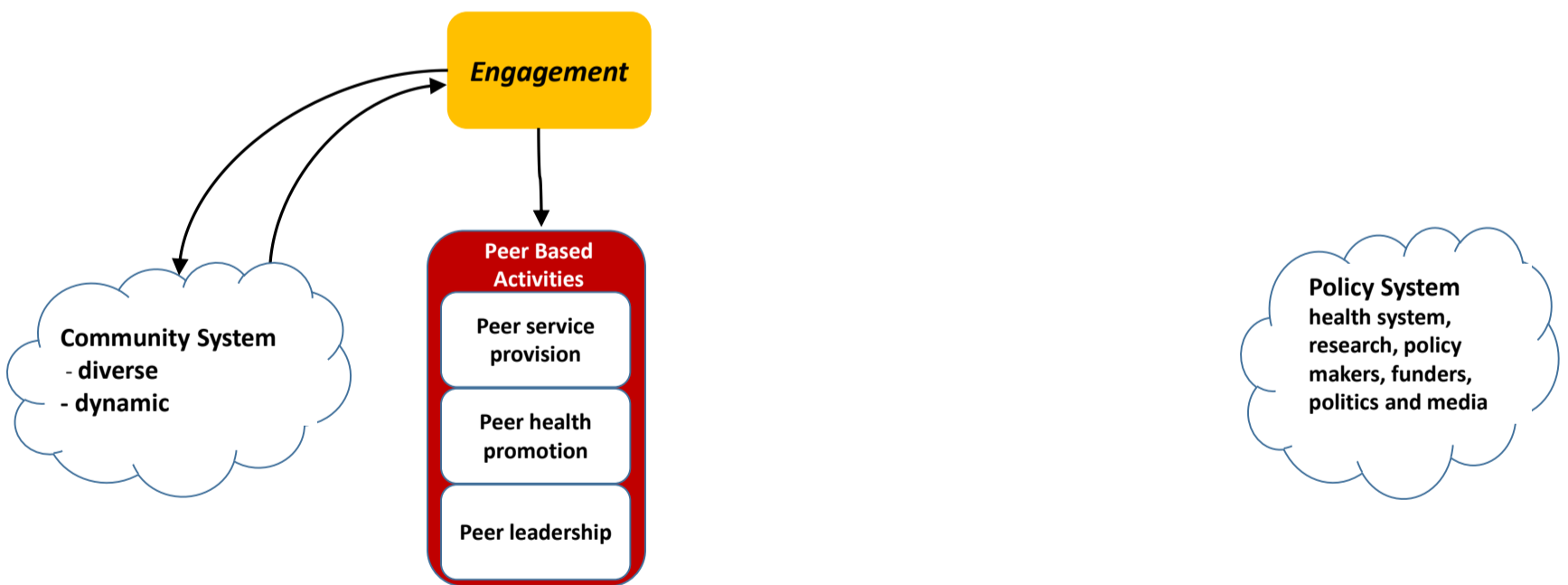
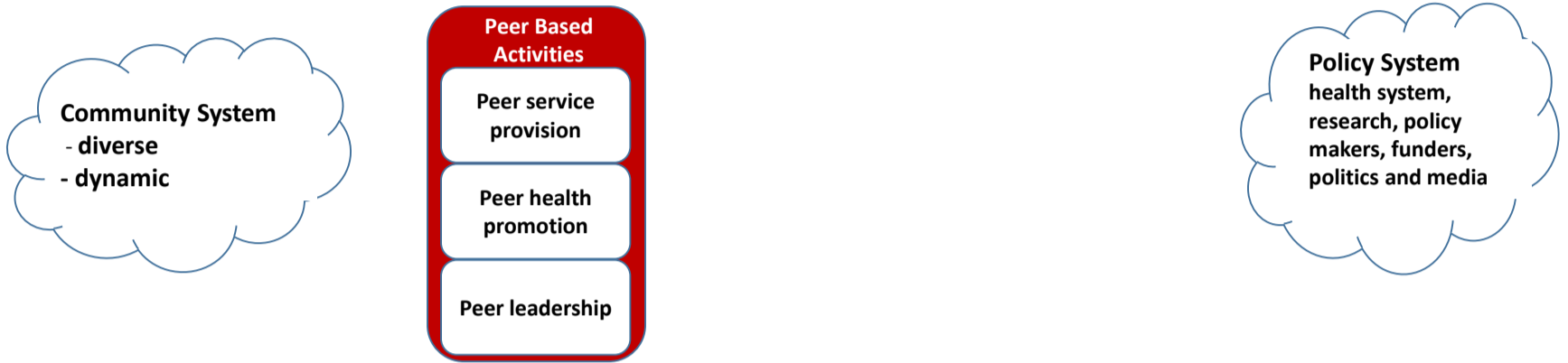
W3 is funded by the Australian Government Department of Health

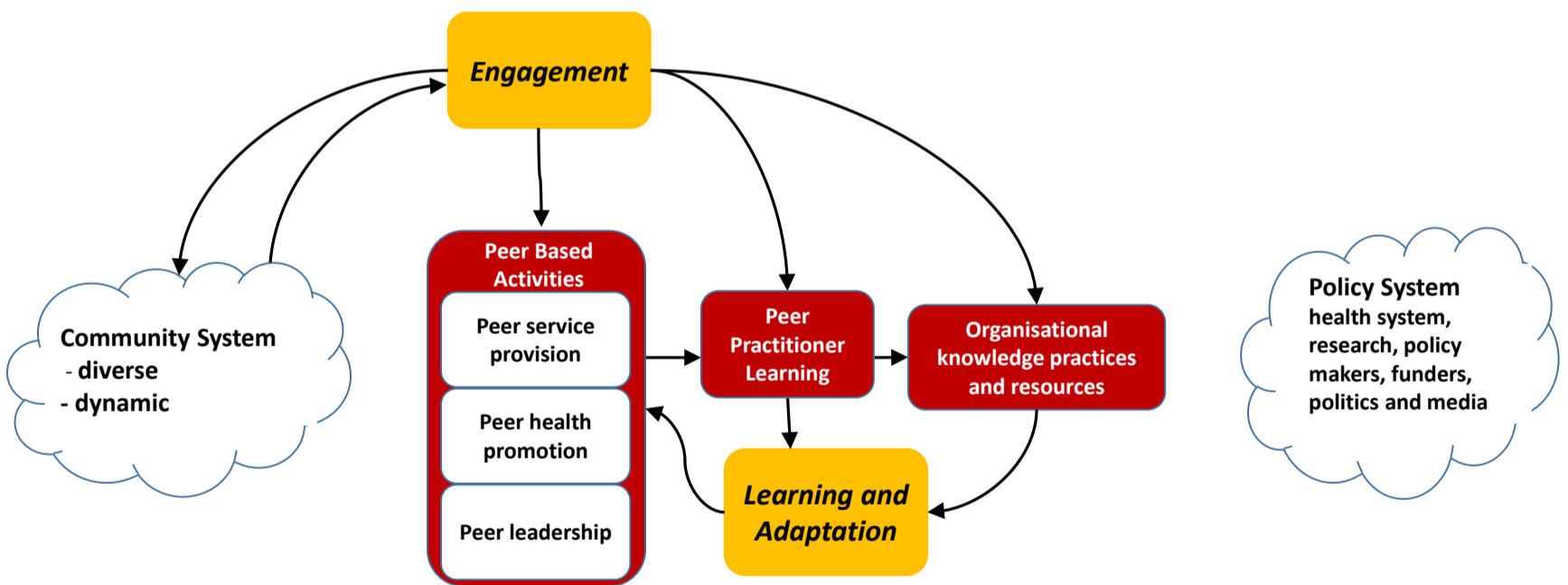
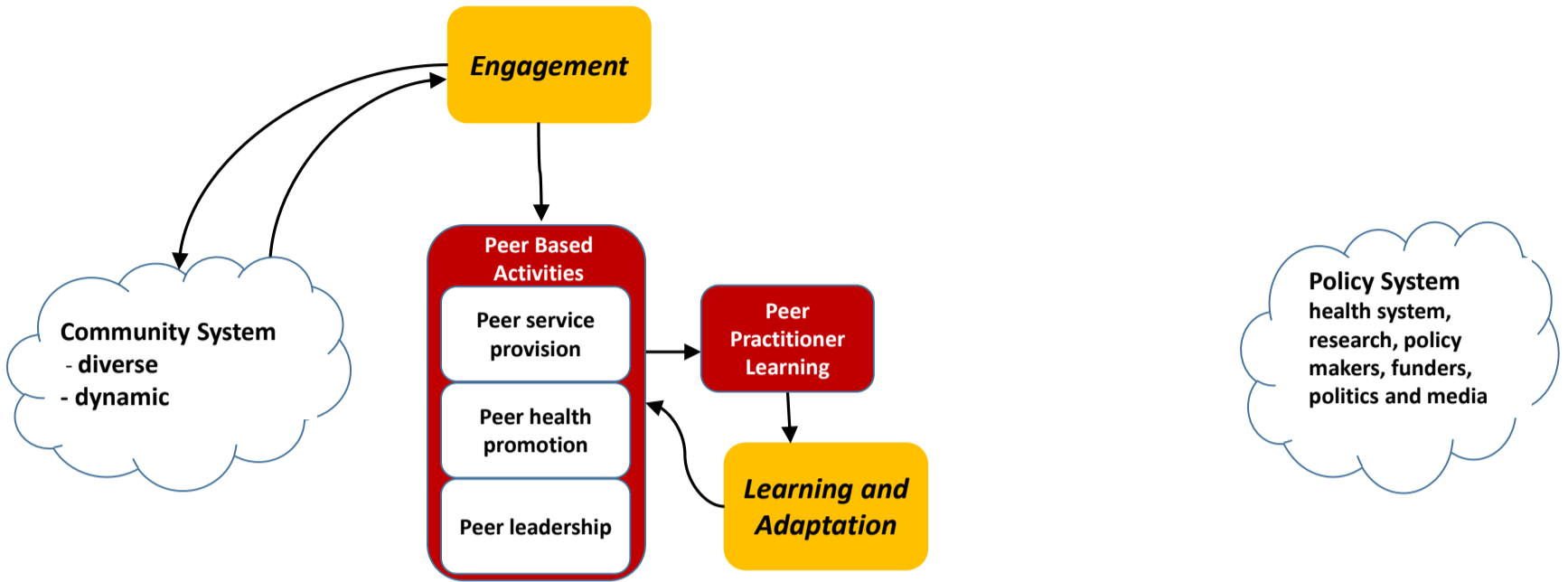


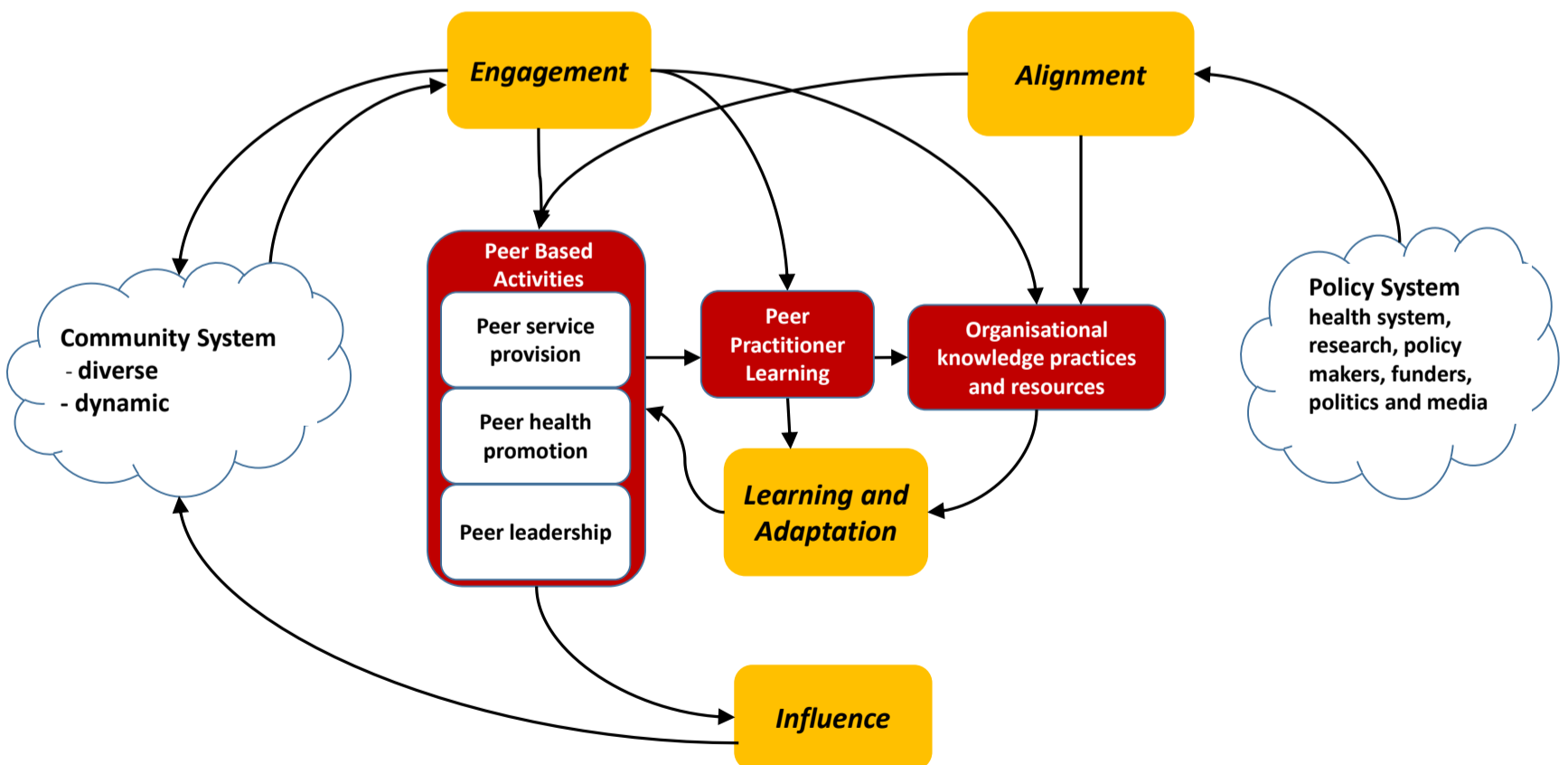
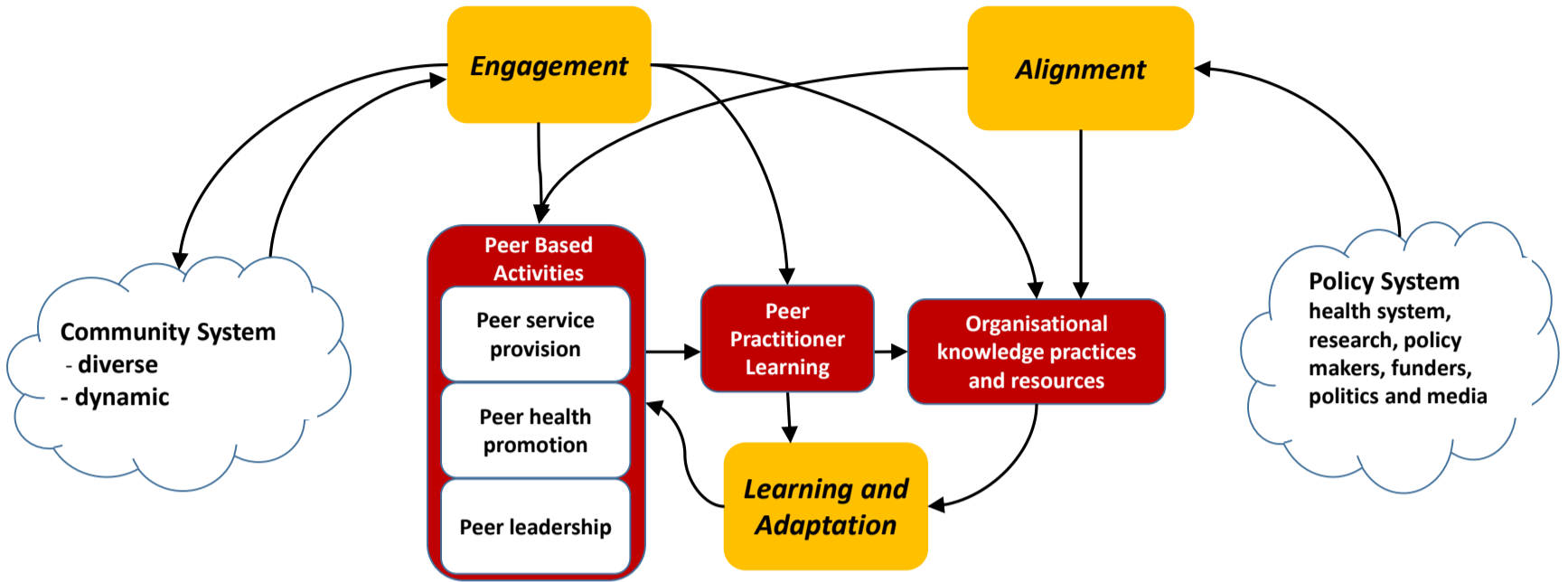
Four stages to develop W3 Framework

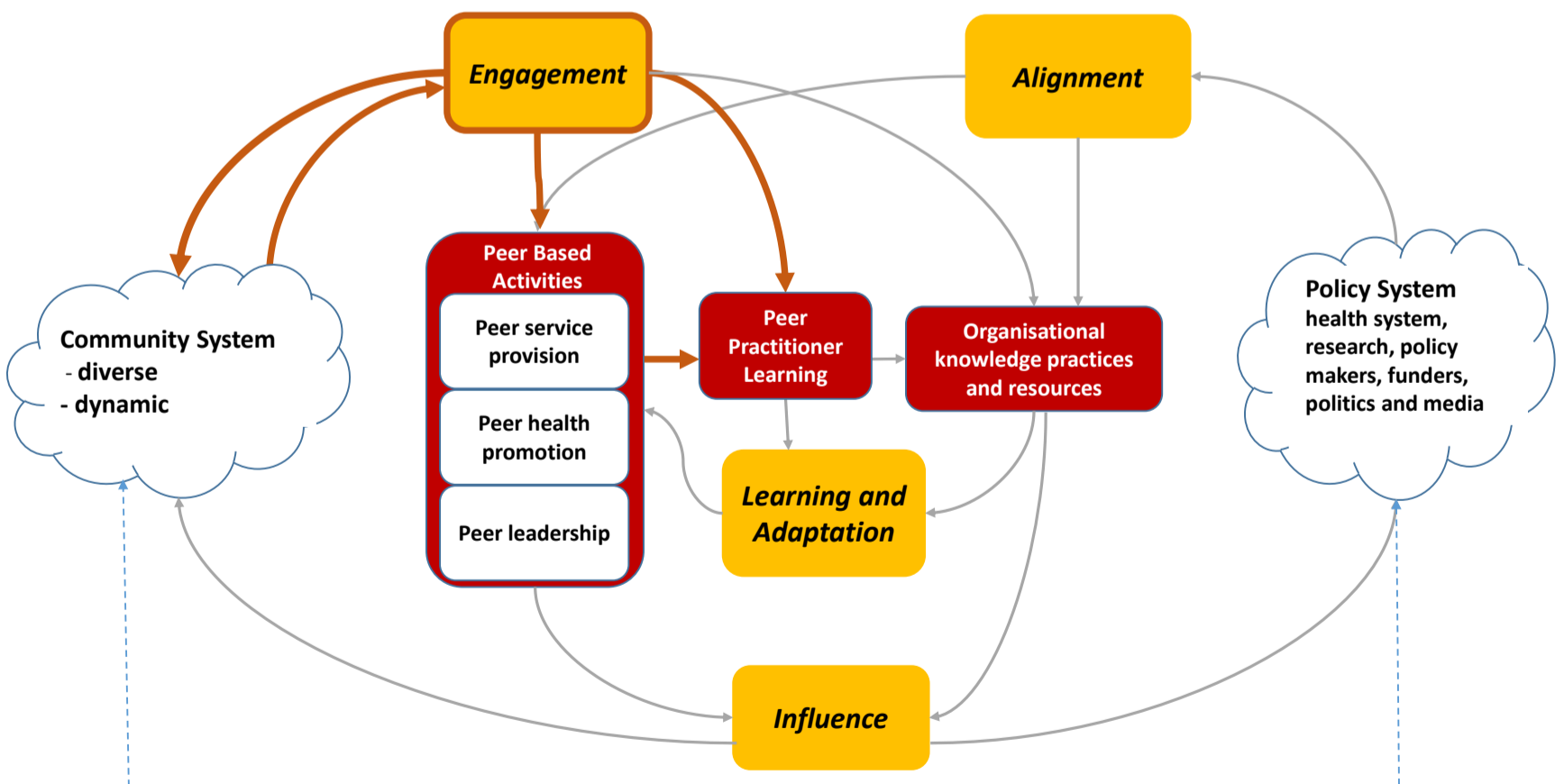
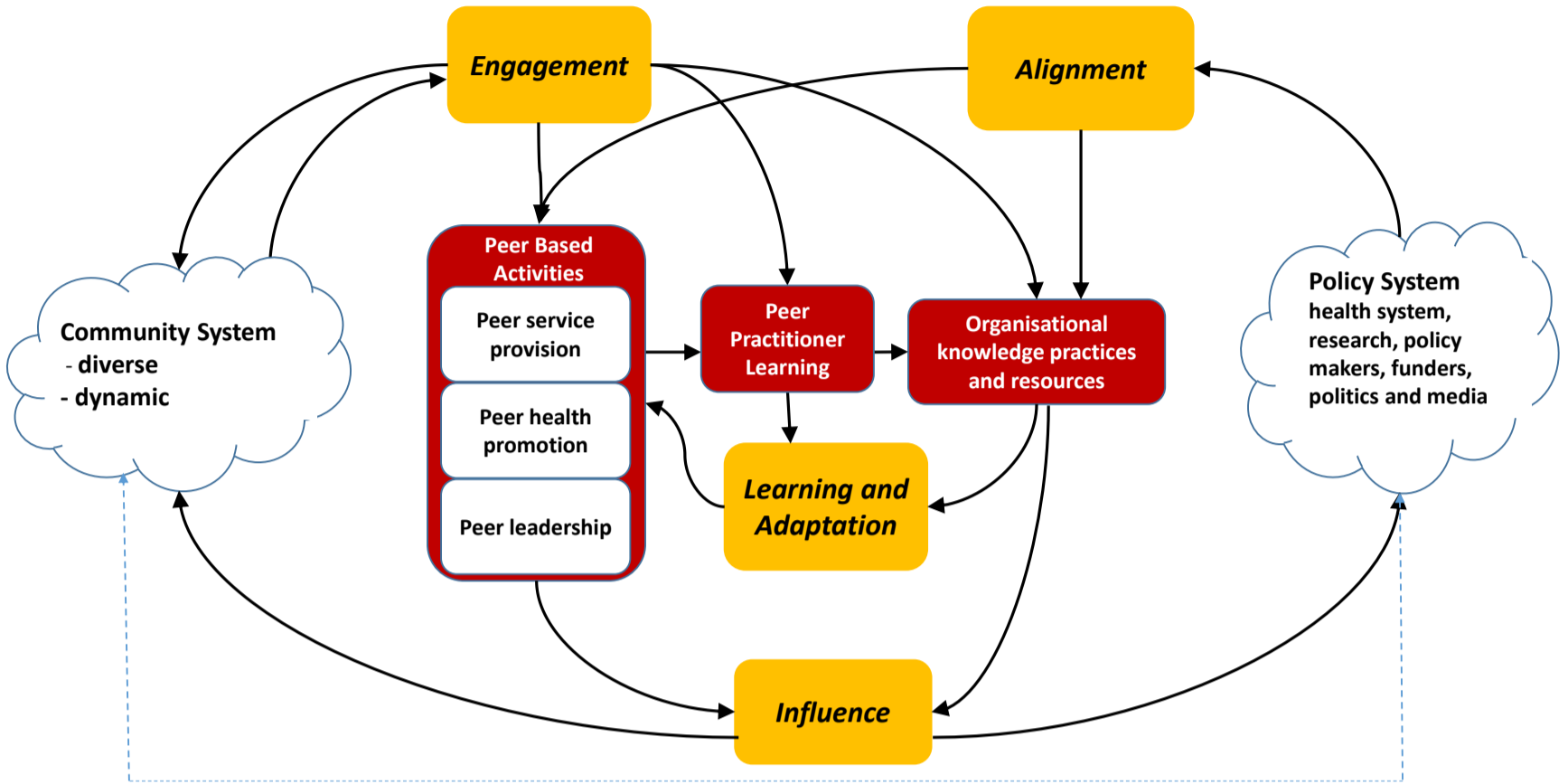
1. Highly participatory systems workshops with the partner organisations to develop system maps.
2. Collaboratively analysed the system maps to identify common themes and functions, and develop a draft framework.
3. Draft framework reviewed by additional peer organisations and stakeholders from across Australia
4. Worked with the partner organisations to apply the W3 Framework to identify draft quality and impact indicators

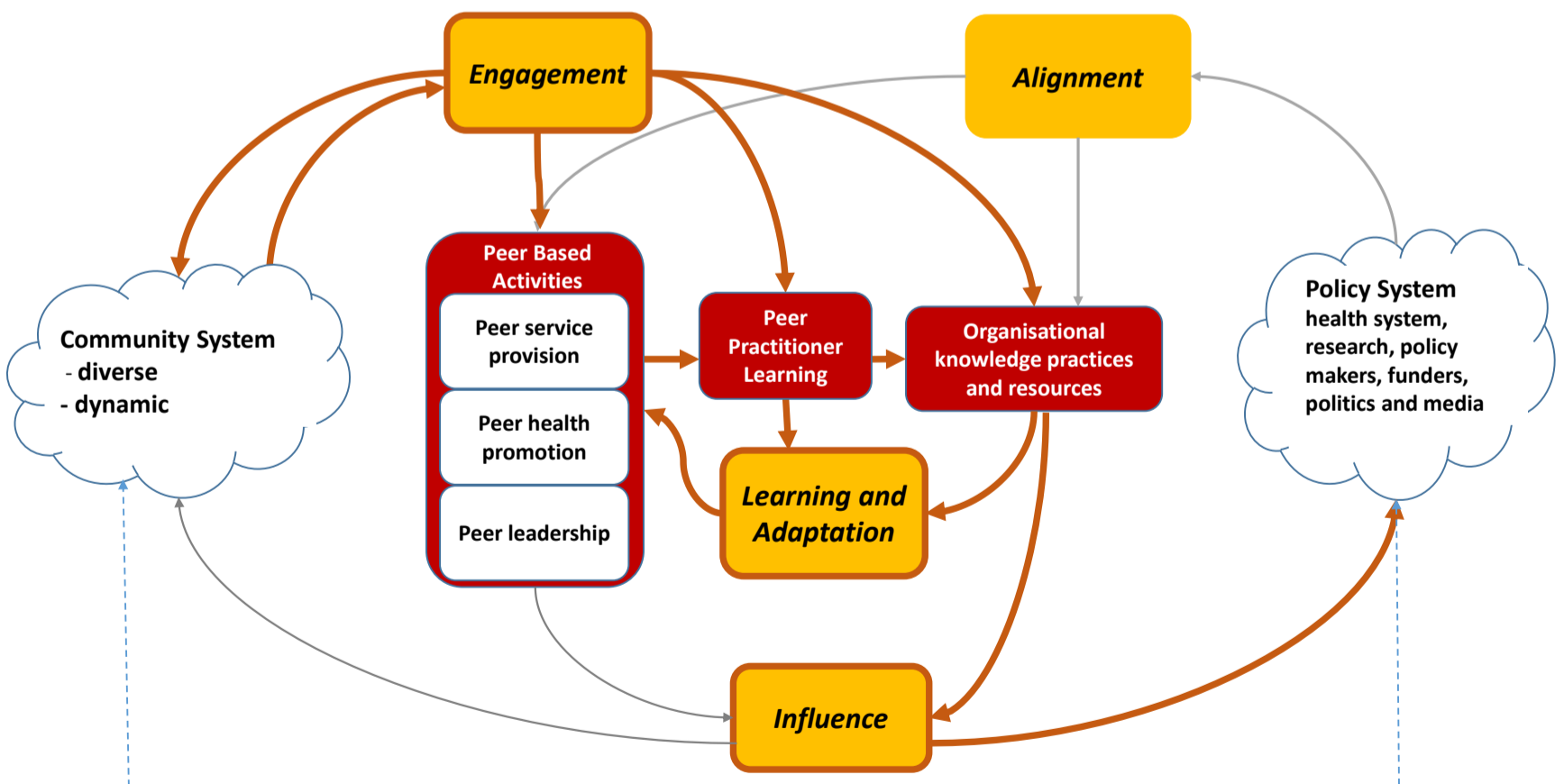
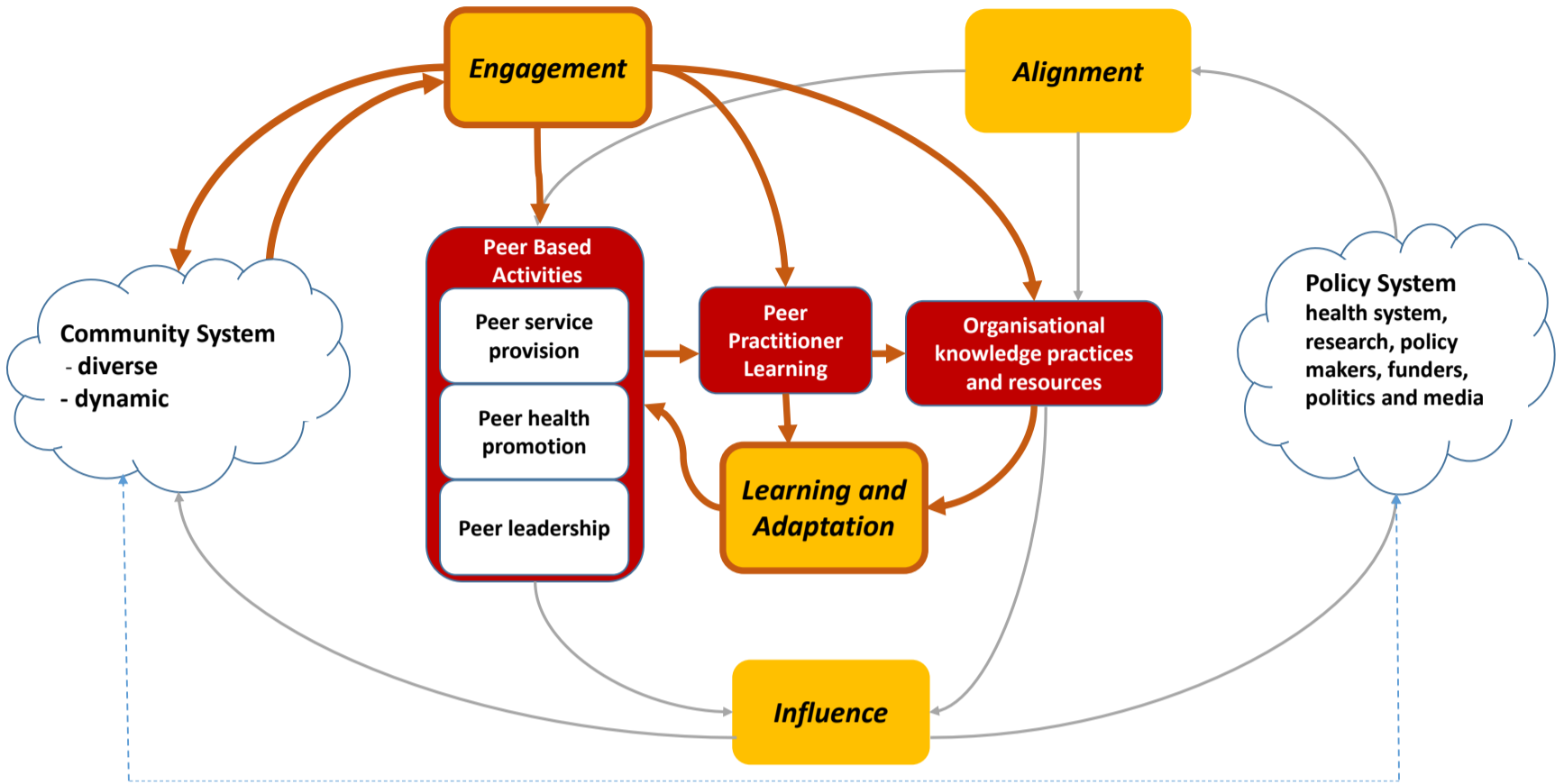


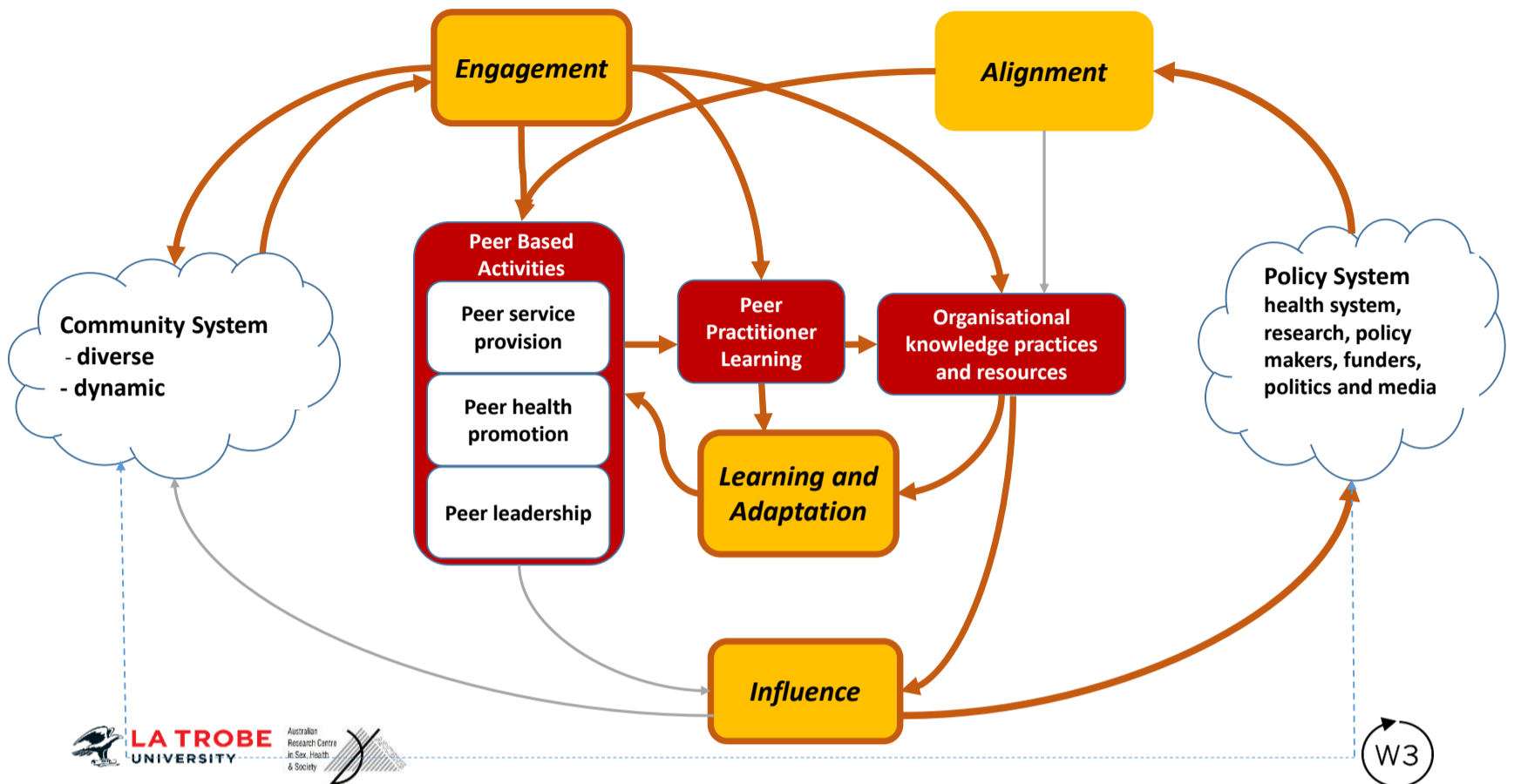












The four key functions are things that need to be happening for a program to be effective and sustainable in a constantly changing environment.

Function	Definition	
Engagement	How the program engages with community to maintain its understanding of the diversity and dynamism of needs, experiences and identities in its target communities.	
Alignment	How the program picks up signals about what's happening in its policy environment and uses them to achieve stronger alignment, synergy and partnerships.	
Learning and Adaptation	How the program uses peer skill to change and refine its approach according to new insights from engagement and alignment.	
Influence	Community	How the program participates in the community's existing ways of doing things to promote new ways of doing things.
	Policy	How the program achieves or mobilises influence on processes and outcomes within its policy environment.

Functions

↳ Indicators that the function is occurring
(quality and impact)

↳ tools and practices for monitoring
that are practical and sustainable in
small peer organisations



In closing.....

In a rapidly changing landscape, timely and persuasive community insights will be key

Recognise peer-led organisations as active participants and drivers within community and policy systems

Evaluation that values this will more clearly demonstrate the role of peer led organisations in the HCV response.



Open access journal paper

- Brown, G., Reeders, D., Cogle, A., Madden, A., Kim, J., & O'Donnell, D. (2018). A Systems Thinking Approach to Understanding and Demonstrating the Role of Peer-Led Programs and Leadership in the Response to HIV and Hepatitis C: Findings From the W3 Project. *Frontiers in Public Health*, 6(231). doi:10.3389/fpubh.2018.00231
- Go to google scholar and type “W3 Project Graham Brown”



Thank you

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- W3 is funded by the Australian Government Department of Health



Workshops for PWID

Function	Indicator	Source/data	
Engagement, participation and peer skill (Process)	<ul style="list-style-type: none"> Range of participants Peer to peer interaction Peer to content interaction/engagement Peer skill of facilitators 	<ul style="list-style-type: none"> Facilitator monitoring tool/form Participant evaluation and feedback form 	
Alignment and partnership (Process)	<ul style="list-style-type: none"> # of venues # of partner organisations #repeat requests from organisations 	<ul style="list-style-type: none"> Coordination data Organisation feedback 	
Adaptation and peer skill	<ul style="list-style-type: none"> Tracking of topics and questions raised in workshops Tracking of emerging needs identified by partner orgs Tracking of feedback from one month follow up. Relevant workshops refined/adapted Targeting of workshop promotion refined/adapted 	<ul style="list-style-type: none"> Facilitator monitoring tool/form Participant evaluation and feedback form One month follow up 	
Influence (Impact)	Community	<ul style="list-style-type: none"> Knowledge indicators Referral Indicators 	<ul style="list-style-type: none"> Participant evaluation and feedback form One month follow up
	Policy (Leadership)	<ul style="list-style-type: none"> Feedback incorporated into policy advice of/from HRVic 	<ul style="list-style-type: none"> Workshop biannual reports



Function	Example Indicators from Peer Navigator Program (need to be tailored for each program)	
Engagement	<ul style="list-style-type: none"> Peer Navigators are identifying changing experiences of newly diagnosed. Clients are offering suggestions for improving peer navigator program or clinical services. Increasing word of mouth and referral to peer navigator program. Analysis of client data identifies whose experience is not currently represented. 	
Alignment	<ul style="list-style-type: none"> 70% of clinics demonstrate culture, environment and referral protocols that support an effective peer navigator program. 70% of clinic staff report peer navigator program is an asset to their clinical practice. Case examples of health service adaptation or reorientation with the support or participation of the peer navigator program. 	
Learning and Adaptation	<ul style="list-style-type: none"> Indicators of quality peer interaction and peer skill are maintained across 80% of client sessions. Peer insights are collected are regularly collated and packaged to refine program and support peer leadership advocacy efforts. 	
Influence	Community	<ul style="list-style-type: none"> Increase in clinical engagement indicators for peer navigator clients. 60% of clients report increase confidence with health providers, disclosure,, resilience and quality of life. Increase in endorsements or referrals to peer navigators within social media.
	Policy	<ul style="list-style-type: none"> Clinics seek and act on community insights from Peer Navigator program. Increased interest from non-participating clinics in the peer navigator program.

