

## **Empowering multicultural PLHIV through adaptable and flexible community-led HIV service**

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In this presentation, I would highlight the importance of adaptability and flexibility in QPP's services for PLHIV. Since 2016, QPP has implemented Life+, an integrated service that supports PLHIV addressing barriers to HIV treatment initiation, adherence and retention in care. Life+ supported 595 PLHIV from July 2016 to June 2019. We were able to provide service for 229 (38.5%) clients who were born overseas, 64 (10.7%) clients who were ineligible for Medicare, and 24 (4%) clients who needed interpreter service. Life+ aims to improve HIV self-management skills through three (3) individualised services: 1) Treatment and Support Facilitation, which provides case management to address social determinants of HIV; 2) Stigma & Discrimination, which provides case management for legal issues that affect HIV care and treatment, and 3) Peer Navigation, which provides peer support to improve HIV literacy and self-management of HIV. Our diverse team has collaborated with researchers, clinicians, allied health professionals, and other community service providers to providing inclusive and adaptable support for culturally and linguistically diverse PLHIV.