

Enhancing Access and Equity through Advocacy: Learnings from a peer-run phone service supporting consumers of Opioid Dependence Treatment across Victoria

DRUGS

PAMS

DISCRIMINATION

STIGMA

DOMESTIC
VIOLENCE

LOSS OF
FRIENDS OR
FAMILY

WEDDINGS

MISSED CALLS

PHARMACY/
CLINIC CLOSURE

NATURAL
DISASTERS

PUBLIC
TRANSPORT
DISRUPTIONS

UNTREATED
MENTAL HEALTH
ISSUES

TRAVEL

PUBLIC
HOLIDAYS

FAMILY/WORK
COMMITMENTS

MEMORY ISSUES

UNDIAGNOSED
ABI

POLY-
SUBSTANCE USE

MISSED
APPOINTMENTS

INJURIES

HEALTH
LITERACY

AGING

HOSPITAL
ADMISSIONS

CHRONIC PAIN
MANAGMENT

vic

8,000 PEOPLE
WITHOUT ACCESS
TO OPIOID
DEPENDENCE
TREATMENT

(AIHW, 2022; VDASPM, 2023).

41.8%

RETIRMENT + TRAVEL DISTANCE
+ LACK OF AVAILABILITY



CASE STUDY

ODT

REFORM

*“You think your pain and your heartbreak are unprecedented in the history of the world, but then you ~~read~~ **LISTEN**. It was ~~books~~ **LISTENING** that taught me that the things that tormented me most were the very things that connected me with all the people who were alive, who had ever been alive.”*

James Baldwin (1995)