# Symposium Bringing Value Based Healthcare to Life

43rd APSAD Conference on Ngunnawal Country (Canberra)

1 November 2024







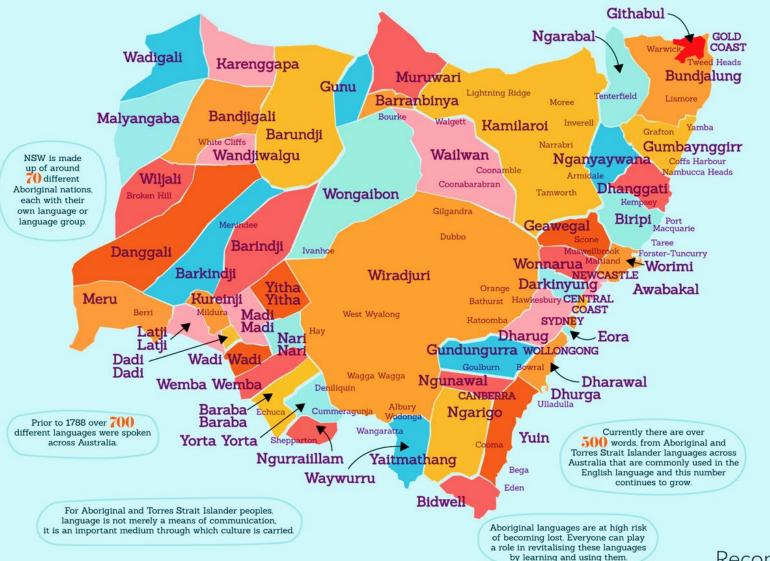
## Building the enablers of Value Based Healthcare in NSW AOD treatment

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**APSAD Conference** 

#### ABORIGINAL NATIONS/LANGUAGES IN NSW & ACT





#### Say hello in Language!

#### BARKINDJI

- Hello/welcome: Ngayi
- Let's go/goodbye: Yerrabi

#### BUNDJALUNG

- Hello: Jingiwallah
- All the best: Yoway
  Thank you. Boogelbah or Bugalwan

#### DHARUG

- Hello/good to see you: Warami
- Goodbye/to go: Yanu

#### DHURGA

 Hello/Goodbye (We hope you had/have a safe journey). Walawaani

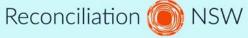
#### KAMILAROI/GAMILARAAY

- Hello: Yaama
- How are you: Yaamagara nginda
- Goodbye: Baayadhu

#### WIRADJURI

- Are you well?: Yamandhu marang
- Yes I am well: Ngawa baladhu marang
- Goodbye friend: Yanhanhadu mudyi

Learn more about
Aboriginal Nations/Languages
in NSW & ACT at
SchoolsReconciliationChallenge.org.au



## Overview



What is Value Based Healthcare (VBHC)?

What are the enablers?

Bringing VBHC to life in NSW AOD services

## Value based healthcare origins



Value in Healthcare = Cost to achieve outcomes

Moving the focus from activity and cost reduction to identifying and enabling high value health care

Reducing silos in treatment delivery

## Value based healthcare aims to:



## Deliver care that improves:

- health outcomes that matter to people in treatment
- experiences of receiving care
- experiences of providing care
- effectiveness and efficiency of care.

#### Embedded and applied at multiple levels

- Individual
- Service
- Sector

Equitable, person centred, and safe

## **Enablers of Value Based Health Care**



Technology and data

Measurement and analytics

Research and Evaluation

Funding and Accountability

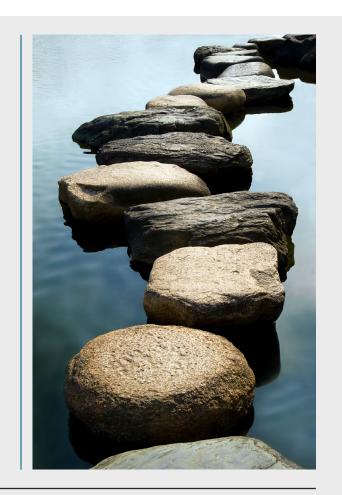
Leadership, culture and governance

Meaningful engagement with people with LLE of AOD treatment

Treatment system partnerships

Workforce and Capability

Improvement and innovation



Leadership, Culture, & Governance

**LLE Engagement** 

Workforce and capability

Innovation and improvement

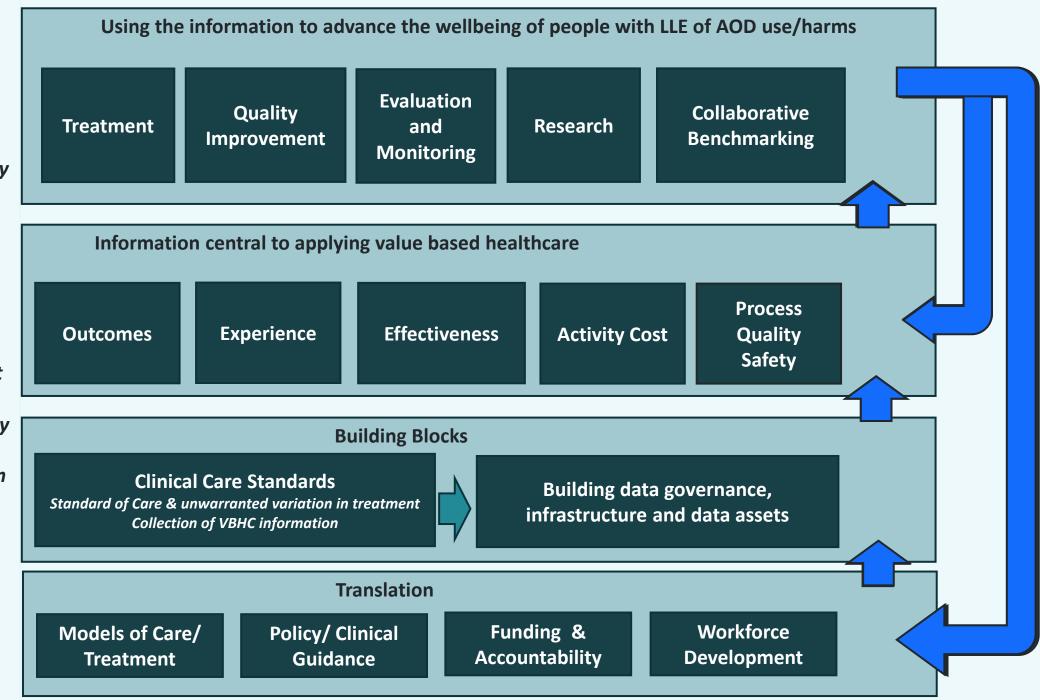
Treatment Sector Relationships

**Data and Measurement** 

**Analytics and Technology** 

Research and Evaluation

Funding and Accountability



Define an AOD Value Based Health Care framework and strategic plans to provide direction and certainty for the sector

Framework and Strategic Plans

Facilitate treatment provider integration of the Clinical Care Standards to improve the quality and safety of treatment

Clinical Care Standards Integration

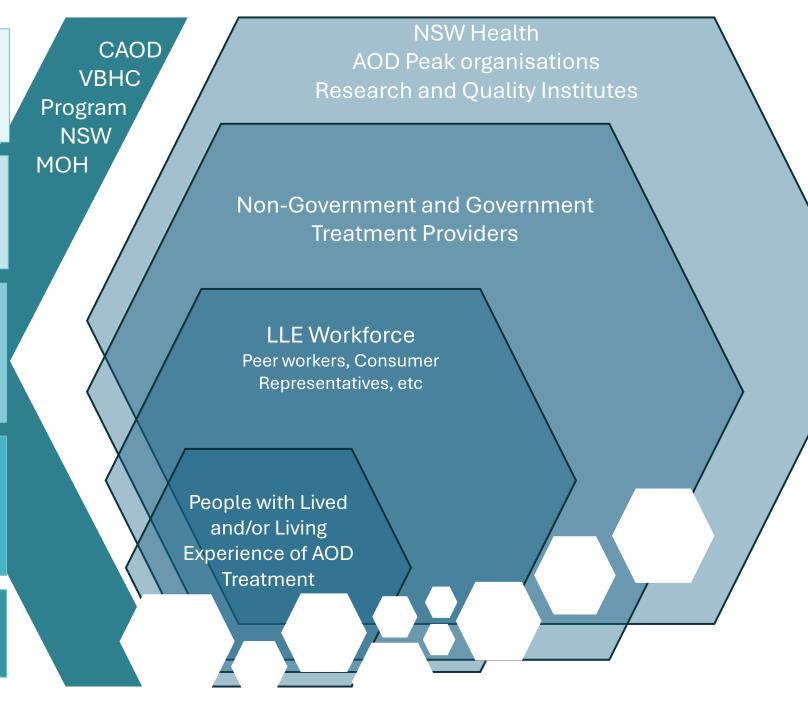
Improve the use of Person Reported Measures (PRMs) to review and improve treatment outcomes and enhance the experience of care **Person Reported Measures** 

Build capacity to access, interrogate and interpret service VBHC data, including clinical care standards, PRMs and cost of delivery data

Data capacity for AOD VBHC

Establish a benchmarking program for AOD treatment

AOD Benchmarking



## LLE Engagement

NSW.

- Consumer Engagement Coordinator
- LLE Engagement plan
  - Supports people with LLE involved the programs Governance and Working Groups to meaningfully participate
  - Lead collaborative development of videos and brochures for the CCS with other people with LLE

Peer worker experience of working in AOD treatment services





## Conclusion



#### In bringing value-based health care to life in NSW are focussed on:

- Supporting the delivery of care that is better structured around a person's health journey, and delivered in a way that supports more seamless access
- Improving the collection and use of data with clients to improve their own treatment and improving the governance and infrastructure to use the same data at a service and system level
- The implementation of the NSW AOD Clinical Care Standards to create a common language, a professional standard, build the health literacy of people in treatment, provide touch points for information collection
- Leadership, organisational culture and partnerships that support safe learning environments are critical to use VBHC data