

## **The PozQoL Network – building new insights and partnerships to strengthen cross-sectoral HIV care**

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### **Background/Purpose:**

Improving quality-of-life for people living with HIV (PLHIV) and supporting PLHIV at risk of falling out of care, requires clinical, community, and peer services working collaboratively to strengthen person-centred care.

The Australian Consensus Statement on Person-Centred HIV Care recommends services employ shared patient reported outcome (PRO) measures for quality-of-life, as this may significantly enhance synergy across the HIV sector.

PozQoL is a quality-of-life PRO measure designed by and for PLHIV that is contributing to a transformation of Australia's HIV sector, with uptake across clinical, community and peer services.

### **Approach:**

The PozQoL Network Project was established to support the uptake and implementation of PozQoL. The project leveraged key sector events to deliver workshops and training sessions with clinical, community and peer services Australia-wide. Policy and structural changes enabling the uptake of PozQoL were achieved by participation in advocacy and new partnerships.

### **Outcomes/Impact:**

Over 3 years, the project has built a network of over 30 services and organisations to actively share insights, strategies and solutions for PozQoL use in clinical, community, and peer practice. Together we have:

- Identified priority translations (PozQoL now available in 30 languages)
- Redeveloped the PozQoL website
- Identified key barriers and enablers to the integrated use of PRO measures across networks of clinical, community and peer organisations.
- Successfully advocated for PozQoL incorporation within electronic patient record systems and other digital solutions.

- Conducted workshops with networks of HIV services to develop strategies to overcome barriers to collaborative PozQoL use and enhance person-centred care.
- Secured research funding to develop and pilot PozQoL partnership models across service networks.

**Innovation and Significance:**

The project mobilised clinical, community, and peer services across Australia to build and foster a shared language utilising a common PRO to improve referrals and communication between service networks enabling joint identification and management of emerging patient trends and challenges.

**Disclosure of Interest Statement**

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