

Redesigning the ACT ATOD Program Directory

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Background: The [ACT ATOD Program Directory](#) (the Directory) was developed over a decade ago in response to a need identified by the alcohol and other drug (AOD) workforce. In 2023, an innovative redesign process presented opportunities to significantly enhance this resource. This involved improving access to more targeted and relevant AOD program information not only for the AOD workforce and allied health professionals, but for AOD consumers and their families and friends.

Description of Intervention: The redesign process has made the Directory an essential resource for anyone wanting to find accurate and up to date AOD program information in the ACT. The preceding edition had inadequate search functionality supported by outdated technology, and updating information was a tedious process for specialist AOD services. There was also limited details on programs and what they offer and a need to provide more targeted information for people who use drugs and their families and friends.

Effectiveness: Consultation across the ACT ATOD sector to redesign the Directory involved the workforce, consumers, and representatives of consumers of AOD services. This resulted in substantial enhancements to program details including treatment duration and goals and accessibility information such as associated fees; improved program search functionality; the addition of decision tree flowchart supporting consumers and their families and friends in accessing AOD and other relevant information; and a streamlined updating process.

Next Steps: ATODA will continue to seek additional funding to make further enhancements to the Directory. Those enhancements will be informed by an ongoing consultation with key stakeholders.

Disclosure of Interest Statement: No disclosure of interests from either of the authors.