



2019 BIG4 National Conference - Program Overview

**Subject to change*

Monday 28th October		
Time	Activity	Location
9am - 5pm	BIG4 Workshop: Optimising your BIG4 Advantage <i>(optional attendance)</i>	Eureka Room 3
Tuesday 29th October		
Time	Activity	Location
10am - 1pm	RMS Workshop <i>(optional attendance)</i>	RMS Head Office, Keilor Park
2pm - 3pm	International Workshop <i>(optional attendance)</i>	Courtyard Room 1
From 2.30pm	Registration Desk and Exhibition Hall Opens	Registration Desk and Exhibition Hall
4pm - 6pm	BIG4 Welcome and Official Exhibition Opening	Eureka Room 1 & 2 and Exhibition Hall
	<i>Free Evening</i>	
Wednesday 30th October		
Time	Activity	Location
From 7.30am	Registration Desk and Exhibition Hall Opens	Registration Desk and Exhibition Hall
Morning	Welcome to the 2019 BIG4 National Conference	Goldfields Theatre
	BIG4 NSO update - Steven Wright	Goldfields Theatre
	<i>Morning Tea</i>	Exhibition Hall
	Opening Keynote: Celebrating the past, proofing the future, the Carnival Cruising Experience - Ann Sherry	Goldfields Theatre
Afternoon	<i>Lunch</i>	Exhibition Hall
	iDeas Workshop - Hear the latest parks results and learn from a panel of park operators who have successfully implemented iDeas <i>(optional attendance during lunch break)</i>	Eureka Rooms 1 & 2
	Breakout Session - Online Channels - Getting the Mix Right - Making a more inclusive BIG4 - understanding and supporting social and cultural diversity	Goldfields Theatre and Eureka Rooms 1 & 2
	<i>Afternoon tea</i>	Exhibition Hall
Afternoon/ Evening	Marvellous Melbourne Group Activity & Dinner Day 1 Concludes	Marvel Stadium
Thursday 31st October		
Time	Activity	Location
From 7.30am	Registration Desk and Exhibition Hall Opens	Registration Desk and Exhibition Hall
Morning	Welcome to Day 2	Goldfields Theatre
	AGM and Members Forum	Goldfields Theatre
	<i>Morning tea</i>	Exhibition Hall
	Update from TOP 10 Holiday Parks - David Ovendale	Goldfields Theatre
Afternoon	Parks of the Future Panel	Goldfields Theatre
	<i>Lunch</i>	Exhibition Hall
	ReviewPro Workshop : Introduction to Guest Surveys <i>(optional attendance during lunch break)</i>	Eureka Rooms 1 & 2
	Breakout Session - Pets in Parks - Family Business Governance	Goldfields Theatre and Eureka Rooms 1 & 2
	<i>Afternoon tea</i>	Exhibition Hall
	Closing Keynote: Running a Successful Family Business - Paul Field	Goldfields Theatre
	Conference Wrap Up	Goldfields Theatre
From 6.30pm	BIG4 Gala Awards Dinner	Metropolis Events